

# Installer manual

# CTC CombiAir

6, 8, 12, 16 – UK 1x230V

Air/water heat pump

# **Table of Contents**

1	Important information	4
	Safety information	4
	Symbols	
	Marking	4
	Serial number	
	Recovery	
	Environmental information	
	Country specific information	
	Inspection of the installation	
	Indoor modules	
	Control modules	
2	Delivery and handling	9
	Transport and storage	
	Assembly	
	Supplied components	
	Removing the covers	
	Removing the front panel	
	Removing the side panel	
3	The heat pump design	16
	General	16
	Electrical connection	23
	Sensor data	26
4	Pipe connections	28
	General	28
	Pipe coupling heating medium circuit	28
	Pressure drop diagram	29
	Pipe connections flex hose	29
	Docking alternatives	30
5	Electrical connections	31
	General	31
	Connections	34
6	Commissioning and adjusting	42
	Preparations	42
	Filling and venting	42
	Compressor heater	
	Start-up and inspection	
	Readjusting, heating medium side	43
	Adjustment, charge flow	43
7	Control	44

8	Servicing and maintenance	45
	Important	45
	General inspection	45
	Heating System	45
9	Disturbances in comfort	46
	Troubleshooting	46
10	Alarm list	<b>5</b> 3
11	Accessories	54
	Ground stand	54
	Wall bracket	54
	Condensation water pipe - KVR	54
12	Technical data	55
	Dimensions and setting-out coordinates	55
	Sound levels	59
	Technical specifications	60
	Working area	62
	Capacity and COP	63
	Output with lower fuse rating than recommended	65
	Energy labelling	66
	Electrical circuit diagram	71
Ite	em register	79
<b>C</b> -	ne at into we ation	0.5
CO	ntact information	83

CTC CombiAir Table of Contents

# 1 Important information

### **Safety information**

This manual describes installation and service procedures for implementation by specialists.

The manual must be left with the customer.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Rights to make any design or technical modifications are reserved.

### **Symbols**



#### NOTE

This symbol indicates danger to person or machine .



### Caution

This symbol indicates important information about what you should consider when installing or servicing the installation.



#### TIP

This symbol indicates tips on how to facilitate using the product.

### **Marking**

- **CE** The CE mark is obligatory for most products sold in the EU, regardless of where they are made.
- **IP24** Classification of enclosure of electro-technical equipment.



Danger to person or machine.



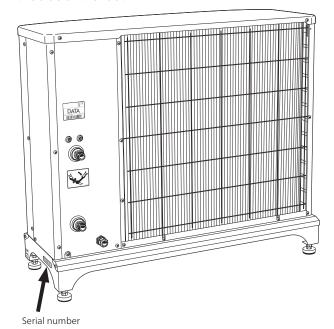
Read the User Manual.



Read the Installer Manual.

### Serial number

The serial number for CTC CombiAir can be found on the side of the foot.





#### Caution

You need the product's (12 digit) serial number for servicing and support.

### Recovery



Leave the disposal of the packaging to the installer who installed the product or to special waste stations.

Do not dispose of used products with normal household waste. It must be disposed of at a special waste station or dealer who provides this type of service.

Improper disposal of the product by the user results in administrative penalties in accordance with current legislation.

### **Environmental information**

This unit contains a fluorinated greenhouse gas that is covered by the Kyoto agreement.

The equipment contains R410A, a fluorinated greenhouse gas with a GWP value (Global Warming Potential) of 2088. Do not release R410A into the atmosphere.

### **Country specific information**

### **United Kingdom**

This installation is subject to building regulation approval, notify the local Authority of intention to install.

Use only manufacturer's recommended replacement parts.

For more information see www.ctc-heating.com.



Benchmark places responsibilities on both manufacturers and installers. The purpose is to ensure that customers are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturers instructions by competent persons and that it meets the requirements of the appropriate Building Regulations. The Benchmark Checklist can be used to demonstrate compliance with Building Regulations and should be provided to the customer for future reference.

Installers are required to carry out the installation, commissioning and servicing work in accordance with the Benchmark Code of practice which is available from the Heating and Hotwater Industry Council who manage and promote the Scheme. Visit centralheating.co.uk for information.

#### Warranty and insurance information

Thank you for installing a new CTC heat pump in your home.

CTC heat pumps are manufactured in Sweden to the very highest standard so we are pleased to offer our customers a comprehensive guarantee.

The product is guaranteed for 24 months for parts and labour from the date of installation or 33 months from the date of manufacture, whichever is the shorter.

The CTC guarantee is based on the unit being installed and commissioned by a CTC accredited installer, serviced every year and the Benchmark documents completed. Where this condition is not met, any chargeable spare parts or components issued within the applicable guarantee period still benefit from a 12 month warranty from the date of issue by the manufacturer.

We recommend the installer completes and returns as soon as possible, your guarantee registration card or completes the guarantee form on the CTC www.ctc-heating.com.

### **Electrical Supply**

The heat pump must be permanently connected to a 230V AC 50Hz supply.

All system components shall be of an approved type and all wiring to current I.E.E wiring regulations.

External wiring must be correctly earthed, polarised and in accordance with the relevant standards: Currently this is BS 7671.

#### **Heating System**

The installation of the heat pump should follow best practice as covered in the following:

BS 5449 Forced circulation hot water central heating systems for domestic premises.

BS 15450 Heating systems in buildings – Design of heat pump heating systems.

## Inspection of the installation

Current regulations require the heating installation to be inspected before it is commissioned. The inspection must be carried out by a suitably qualified person. Fill in the page for information about installation data in the User manual.

~	Description	Notes	Signature	Date
Hea	ting medium (page 28)			
	System flushed			
	System vented			
	Particle filter			
	Shut-off and drain valve			
	Charge flow set			
Elec	tricity (page 31)			
	Fuses property			
	Safety breaker			
	Earth circuit-breaker			
	Heating cable type/effect			
	Fuse size, heating cable (F3)			
	Communication cable connected			
	CTC CombiAir addressed (only when cascade connection)			
	Connections			
	Main voltage			
	Phase voltage			
	When installing CTC CombiAir, check that the software version of the indoor module/control module is at least 2020-06-01.			
Mis	cellaneous			
	Warranty			
	Benchmark checklist			

### **Indoor modules**

CTC EcoZenith i360 H/L 3x400 V, 3x230 V, 1x230 V

### **Control modules**

CTC EcoLogic M, L 1x230 V

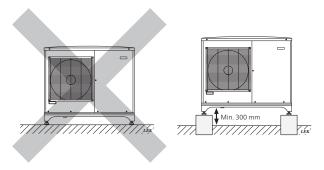
# 2 Delivery and handling

### **Transport and storage**

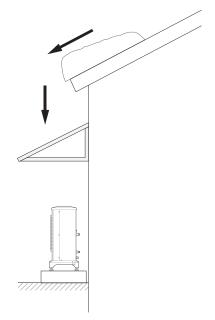
CTC CombiAir must be transported and stored vertically.

### **Assembly**

- Place CTC CombiAir outdoors on a solid level base that can take the weight, preferably a concrete foundation.
   If concrete slabs are used they must rest on asphalt or shingle.
- The concrete foundation or slabs must be positioned so that the lower edge of the evaporator is at the level of the average local snow depth, although a minimum of 300 mm.
- The CTC CombiAir should not be positioned next to sensitive walls, for example, next to a bedroom.
- Also ensure that the placement does not inconvenience the neighbours.
- CTC CombiAir must not be placed so that recirculation of the outdoor air can occur. This causes lower output and impaired efficiency.
- The evaporator should be sheltered from direct wind, which negatively affects the defrosting function. Place CTC CombiAir protected from wind against the evaporator.
- Large amounts of condensation water, as well as melt water from defrosting, may be produced. Condensation water must be led off to a drain or similar (see page 11.
- Care must be exercised so that the heat pump is not scratched during installation.



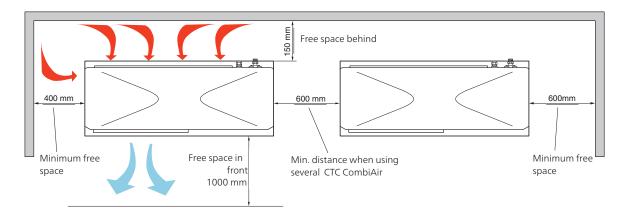
Do not place CTC CombiAir directly on the lawn or other non solid surface.



If there is a risk of snow slip from roof, a protective roof or cover must be erected to protect the heat pump, pipes and wiring.

### Installation area

The distance between CTC CombiAir and the house wall must be at least 150 mm. Clearance in front of CTC CombiAir should be at least one metre.



### **Condensation water trough**

The condensation water trough collects and leads away most of the condensation water from the heat pump.



#### NOTE

It is important for the heat pump's function that the condensation water is led away and that the outlet for the condensation water pipe (KVR) is placed so as to prevent damage to the building.

Condensation runoff should be checked regularly, especially during the autumn. Clean if necessary.



#### NOTE

Pipe with heating cable for draining the condensation water trough is not included.

To ensure this function, the accessory KVR should be used.

KVR= Condensation water pipe



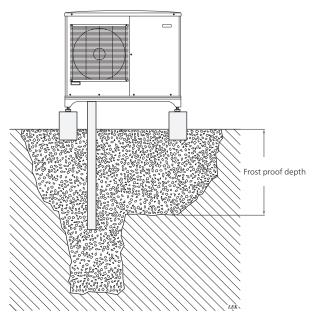
#### NOTE

The electrical installation and wiring must be carried out under the supervision of an authorised electrician.

- The condensation water (up to 50 litres/24 hrs) that collects in the trough should be routed away by a pipe to an appropriate drain, it is recommended that the shortest outdoor stretch possible is used.
- The section of the pipe that can be affected by frost must be heated by the heating cable to prevent freezing.
- Route the pipe downward from CTC CombiAir .
- The outlet of the condensation water pipe must be at a depth that is frost free or alternatively indoors (with reservation for local ordinances and regulations).
- Use a water trap for installations where air circulation may occur in the condensation water pipe.
- The insulation must seal against the bottom of the condensation water trough.

# Recommended alternative for leading off condensation water

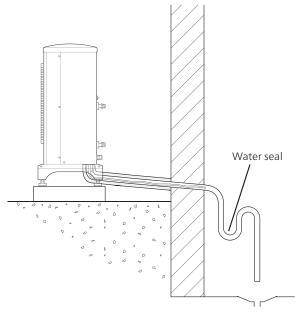
#### Stone caisson



If the house has a cellar the stone caisson must be positioned so that condensation water does not affect the house. Otherwise the stone caisson can be positioned directly under the heat pump.

The outlet of the condensation water pipe must be at frost free depth.

#### **Drain indoors**



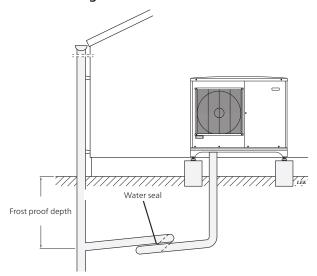
The condensation water is lead to an indoor drain (subject to local rules and regulations).

Route the pipe downward from CTC CombiAir.

The condensation water pipe must have a water seal to prevent air circulation in the pipe.

KVR are spliced as illustrated. Pipe routing indoors is not included.

### **Gutter drainage**



The outlet of the condensation water pipe must be at frost free depth.

Route the pipe downward from CTC CombiAir.

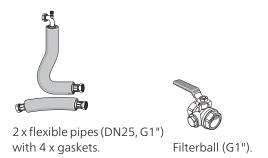
The condensation water pipe must have a water seal to prevent air circulation in the pipe.



#### Caution

If none of the recommended alternatives is used good lead off of condensation water must be assured.

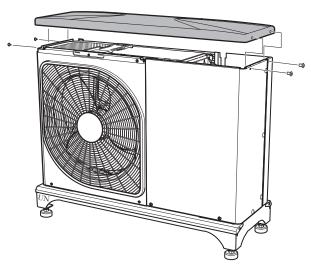
### **Supplied components**



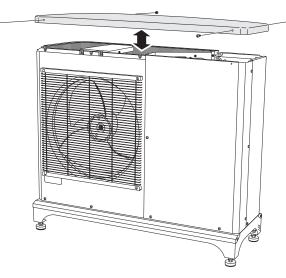


1 x communication cable

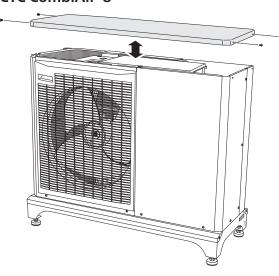
# Removing the covers



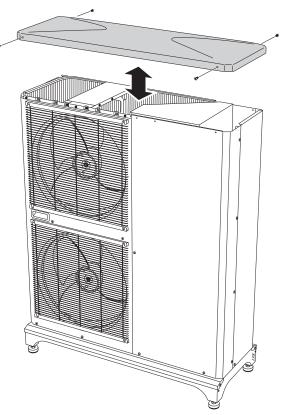
CTC CombiAir 12



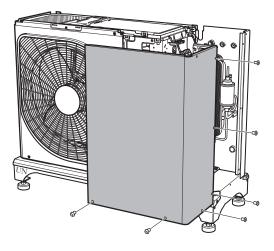
CTC CombiAir 8



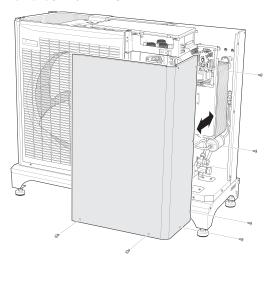
CTC CombiAir 16



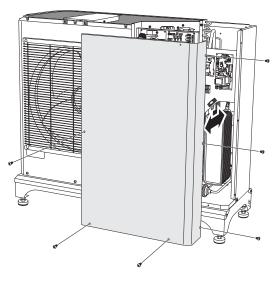
# Removing the front panel



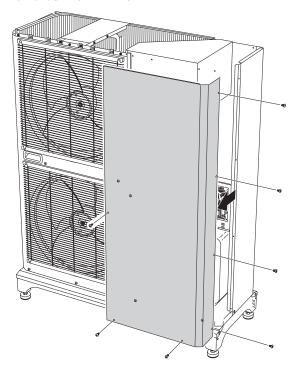
CTC CombiAir 8



CTC CombiAir 12

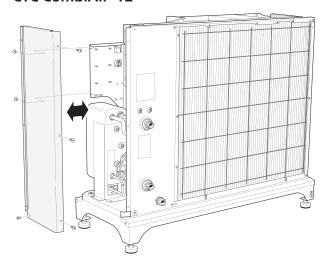


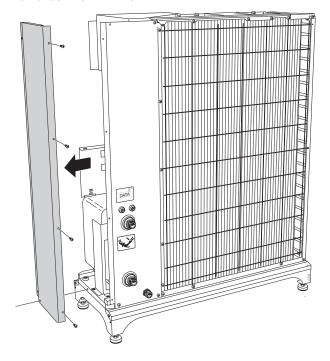
CTC CombiAir 16



# Removing the side panel

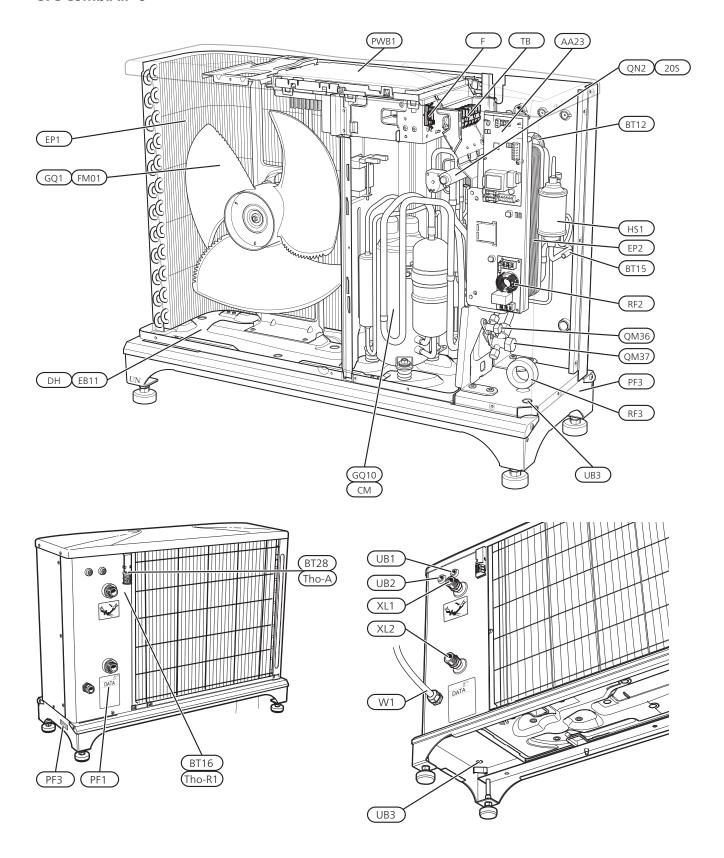
### CTC CombiAir 12

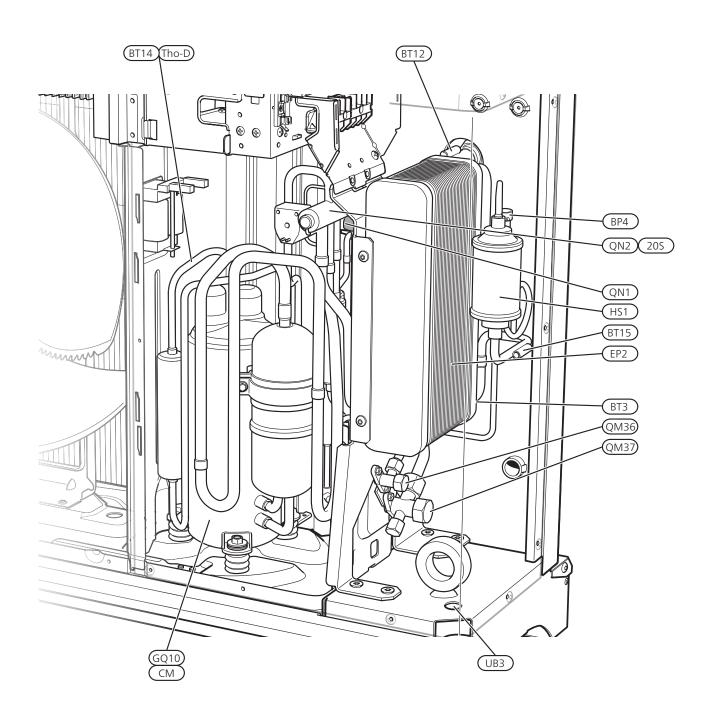


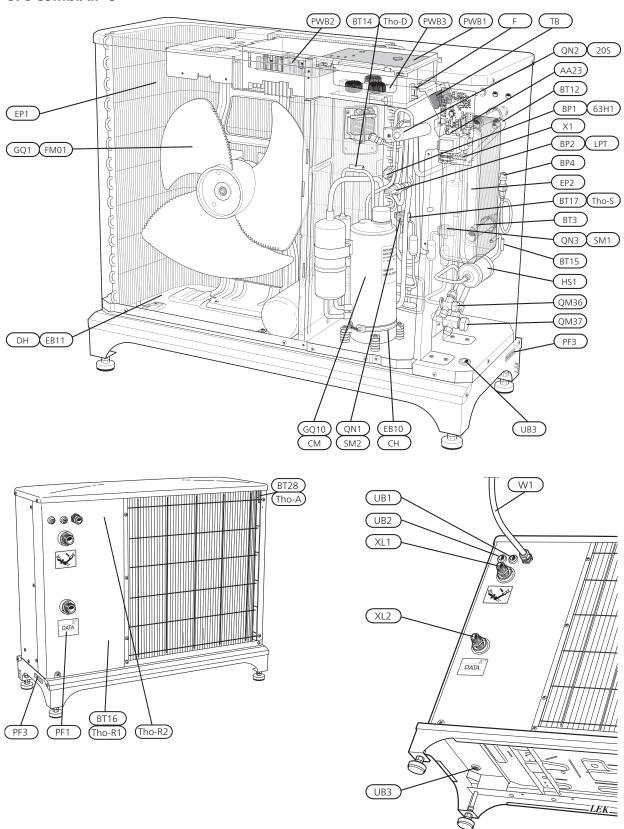


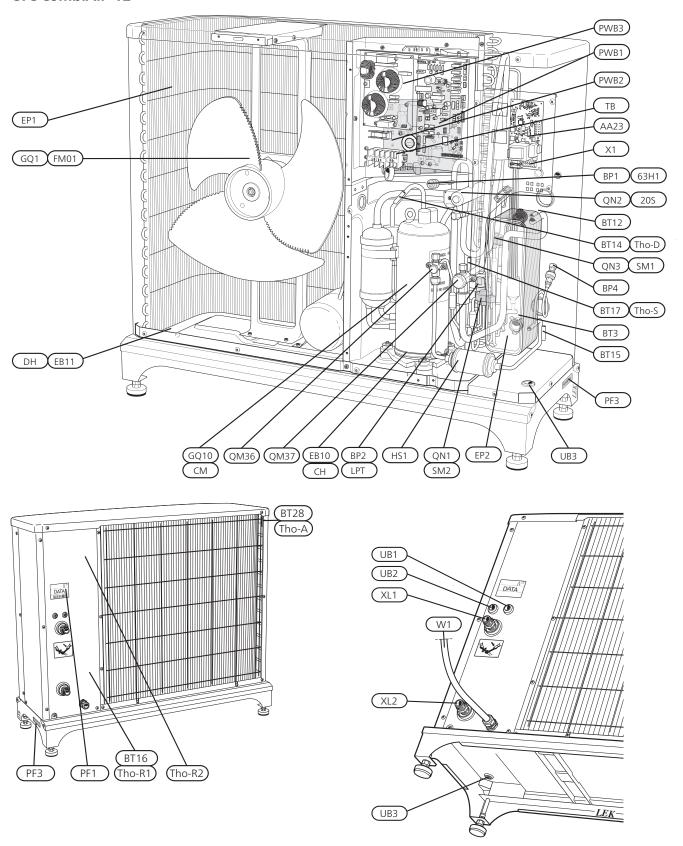
# 3 The heat pump design

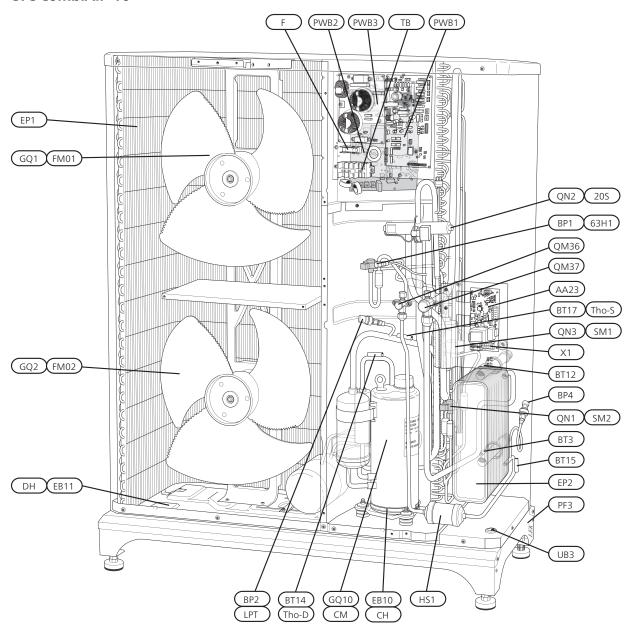
### General

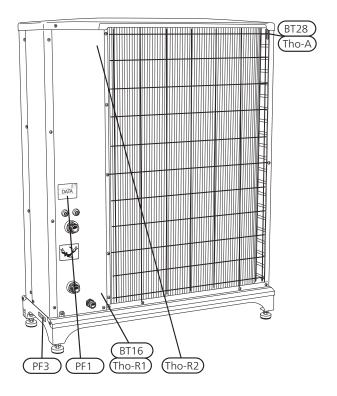


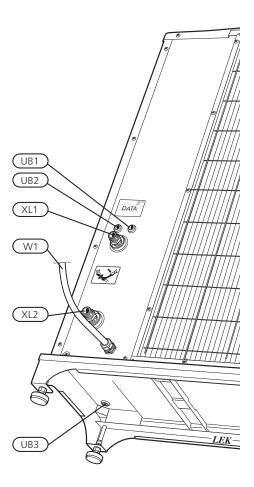












### List of components CTC CombiAir

### Pipe connections

QM36 Shut-off valve, liquid side QM37 Shut-off valve, gas side

XL1 Connection, heating medium out from the

heat pump, G1" (Ø28 mm)

XL2 Connection, heating medium in to the heat

pump, G1" (Ø28 mm)

#### Sensors etc.

BP1 (63H1) High pressure pressostat

BT3 Temperature sensor, heating medium return

line

BT12 Temperature sensor, condenser supply line

BT14 (Tho- Temperature sensor, hot gas

D)

BT15 Temperature sensor, fluid pipe BT16 (Tho- Temperature sensor 1, evaporator

R1)

BT17 (Tho- Temperature sensor, suction gas

S)

BT28 (Tho- Temperature sensor, ambient

A)

BP2 (LPT) Low pressure transmitter
BP4 High pressure sensor

Tho-R2 Temperature sensor 2, evaporator

### **Electrical components**

AA23 Communication board

AA23-F3 Fuse for external heating cable (250 mA), max

45 W.

AA23-S3 DIP switch, addressing of outdoor unit

AA23-X1 Terminal block, KVR

AA23-X4 Terminal block, communication from indoor

module

AA23-X100 Communication with TB EB10 (CH) Compressor heater EB11 (DH) Drip tray heater

F Main fuse compressor unit

GQ1 (FM01) Fan GQ2 (FM02) Fan

(PWB1) Control board(PWB2) Inverter board(PWB3) Filter board

RF2 EMC filter for inverter

RF3 EMC filter for incoming supply

(TB) Terminal block, incoming supply and commu-

nication with board AA23

### **Cooling components**

QN2 (20S) 4-way valve GQ10 (CM) Compressor

QN3 (SM1) Expansion valve, cooling QN1 (SM2) Expansion valve, heating

EP1 Evaporator (copper pipe with aluminium

flange)

EP2 Condenser HS1 Drying filter

### Miscellaneous

W1

PF1 Type plate
PF3 Serial number

UB1 Cable gland, incoming supply
UB2 Cable grommet, communication
UB3 Cable gland, heating cable (EB14)

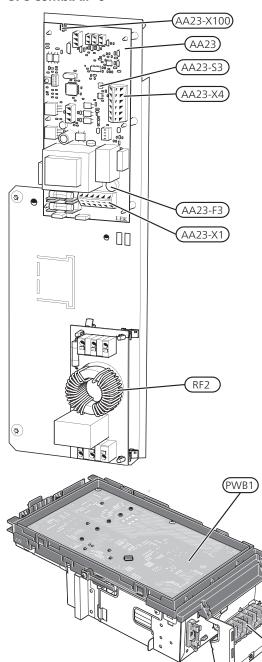
Cable, incoming supply

Designations according to standard EN 81346-2.

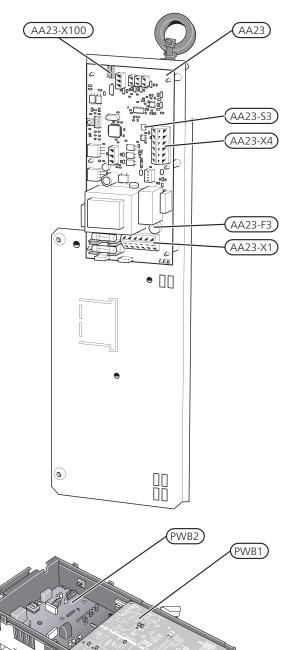
Designations within brackets according to the supplier's standard.

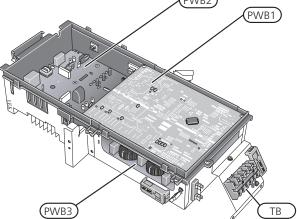
### **Electrical connection**

### CTC CombiAir 6

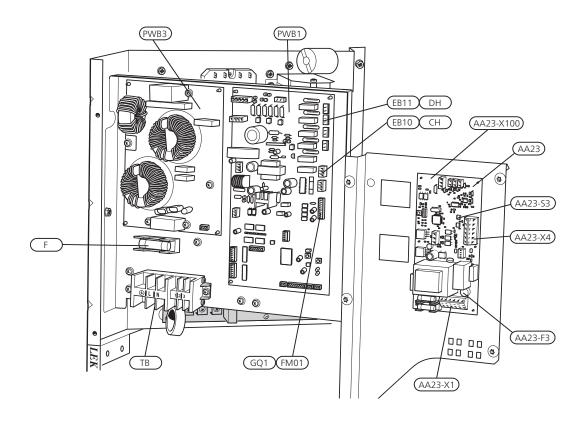


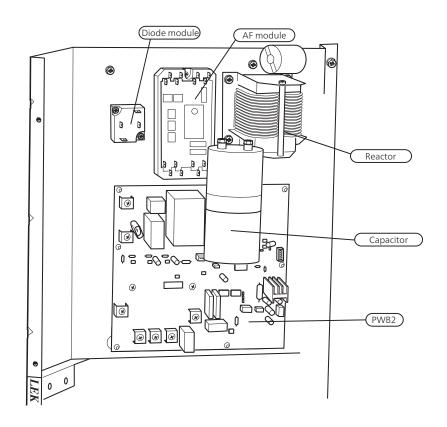
### CTC CombiAir 8

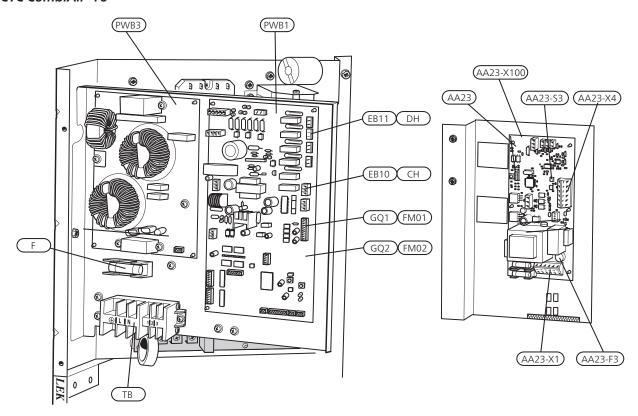


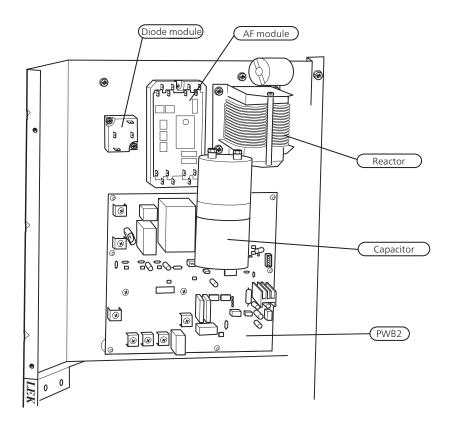


ТВ









### **Electrical components**

AA23 Communication board

AA23-F3 Fuse for external heating cable (250 mA), max

45 W.

AA23-S3 DIP switch, addressing of outdoor unit

AA23-X1 Terminal block, KVR

AA23-X4 Terminal block, communication from indoor

module

AA23-X100 Communication with TB EB10 (CH) Compressor heater EB11 (DH) Drip tray heater

F Main fuse compressor unit

GQ1 (FM01) Fan GQ2 (FM02) Fan

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(TB) Terminal block, incoming supply and commu-

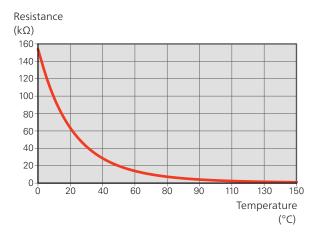
nication with board AA23

Designations according to standard EN 81346-2.

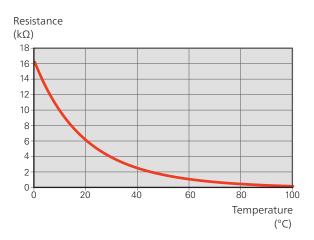
Designations within brackets according to the supplier's standard.

### Sensor data

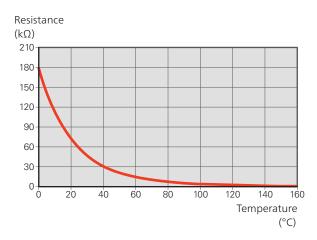
### Tho-D



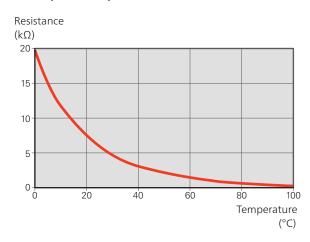
### Tho-A, R



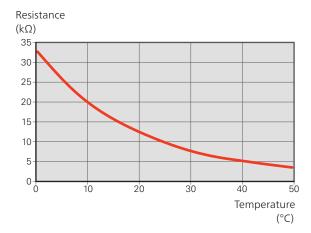
### Tho-D



### Tho-S, Tho-R1, Tho-R2



### Tho-A (BT28)



# 4 Pipe connections

### General

Pipe installation must be carried out in accordance with current norms and directives.

The pipe dimension should not be less than the recommended pipe diameter according to the table. However, each system must be dimensioned individually to manage the recommended system flows.

### Minimum system flows

The installation must be dimensioned at least to manage the minimum defrosting flow at 100% pump operation, see table.

Air/water heat pump	Minimum flow during defrosting (100% pump speed (I/s)	Minimum recommen- ded pipe di- mension (DN)	Minimum recommen- ded pipe di- mension (mm)	
CTC Combi- Air 6	0.19	20	22	
CTC Combi- Air 8	0.19	20	22	
CTC Combi- Air 12	0.29	20	22	
CTC Combi- Air 16	0.39	25	28	



#### NOTE

An undersized system can result in damage to the machine and lead to malfunctions.

CTC CombiAir can only operate up to a return temperature of about 55 °C and an outgoing temperature of about 58 °C from the heat pump.

CTC CombiAir is not equipped with external shut off valves on the water side; these must be installed to facilitate any future servicing. The return temperature is limited by the return line sensor.

#### Water volumes

28

When docking with CTC CombiAir , free flow in the climate system is recommended for correct heat transfer. This can be achieved through the use of a bypass valve. If free flow cannot be ensured, it is recommended that a buffer tank be installed.

### Following water volumes are recommended

CTC CombiAir	6	8	12	16
Minimum volume, climate system during heating/cooling	201	50 l	801	150 l
Minimum volume, climate system during under floor cooling	501	80 I	100	150 l

# /\

#### NOTE

The pipe work must be flushed before the heat pump is connected, so that any contaminants do not damage the components.

# Pipe coupling heating medium circuit

- CTC CombiAir can be connected to the heating system according to one of the system solutions that can be downloaded from the website www.ctc-heating.com.
- The heat pump must be vented by the upper connection (XL1) using the venting nipple on the enclosed flexible hose.
- Install the enclosed particle filter before the inlet, i.e. the lower connection (XL2) on CTC CombiAir.
- All outdoor pipes must be thermally insulated with at least 19 mm thick pipe insulation.
- Install shutoff and drain valves so that CTC CombiAir can be emptied in the event of prolonged power failures.
- The supplied flexible hoses act as vibration dampers. The flexible pipes are fitted so an elbow is created, thus acting as vibration damping.

Before installing the heat pump in an existing system, it is important that the system is properly flushed through. Even if the heat pump is to be installed in a new system, the heat pump and system should be flushed.



#### NOTE

Ensure that cleaning agent has been removed from the entire system before adding inhibitor.

After flushing an inhibitor should be used for long-term anti-corrosion protection.

CTC recommends water treatments (supplied by e.g. Fernox and Sentinel) specifically designed for heat pumps.

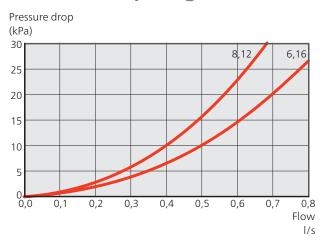
#### Charge pump

The charge pump (not included in the product) is powered and controlled from the indoor module/control module. It has a built-in anti-freezing function and must therefore not be switched off when there is a risk of freezing.

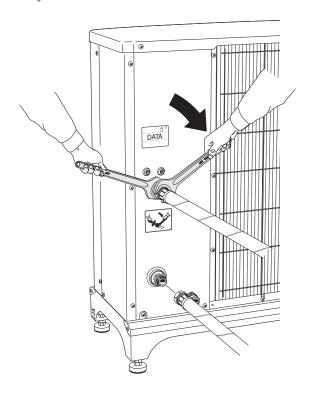
At temperatures below +2 °C the charge pump runs periodically, to prevent the water from freezing in the charge circuit. The function also protects against excess temperatures in the charge circuit.

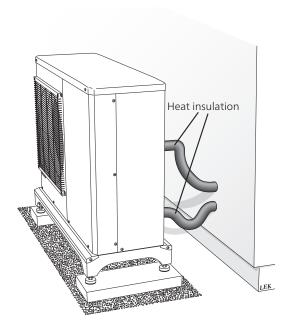
Chapter 4 | Pipe connections CTC CombiAir

# Pressure drop diagram



# Pipe connections flex hose





### **Docking alternatives**

The safety equipment must be installed in accordance with current regulations for all docking options.

For information about docking options, see the manual for the controlling product.

### **Connecting accessories**

30

Instructions for connecting accessories can be found in the installation instructions provided for each accessory. See section Accessories for a list of the accessories that can be used with CTC CombiAir.

Chapter 4 | Pipe connections CTC CombiAir

### 5 Electrical connections

### General

- The heat pump must not be connected without the permission of the electricity supplier and must be connected under the supervision of a qualified electrician.
- If a miniature circuit-breaker is used, this must have motor characteristic "C" (compressor operation). For MCB size, see "Technical specifications".
- CTC CombiAir does not include an omnipolar circuit breaker on the incoming power supply. The heat pump's supply cable (W1) must therefore be connected to a circuit breaker with a breaking gap of at least 3 mm. If the building is equipped with a residual current device, the heat pump should be equipped with a separate one. The residual current device should have a nominal tripping current of no more than 30 mA. Incoming supply must be 230 V 50Hz via electrical distribution units with fuses.
- If an insulation test is to be carried out in the building, disconnect the heat pump.
- Communication cable (W2) is inserted from the rear side through UB2.
- Connect communication cable (W2) from terminal block (AA23-X4) to the indoor module.



#### NOTE

Electrical installation and any servicing must be carried out under the supervision of a qualified electrician. Disconnect the current with the circuit breaker before carrying out any servicing. Electrical installation and wiring must be carried out in accordance with the national stipulations in force.



#### NOTE

Check the connections, main voltage and phase voltage before starting the machine to prevent damage to the air/water heat pump's electronics.



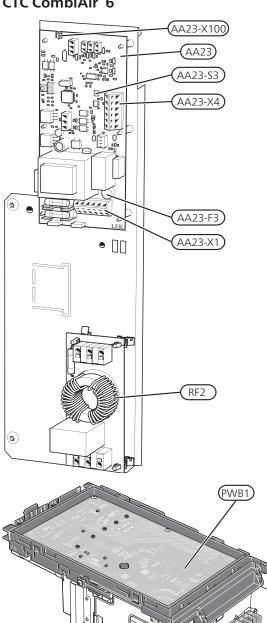
#### NOTE

The live external control must be taken into consideration when connecting.

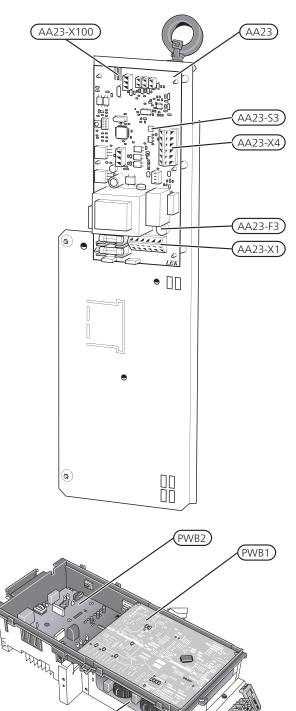


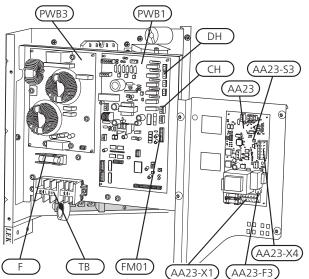
If the supply cable is damaged, only CTC, its service representative or similar authorised person may replace it to prevent any danger and damage.

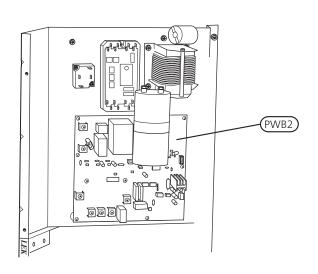
### CTC CombiAir 6

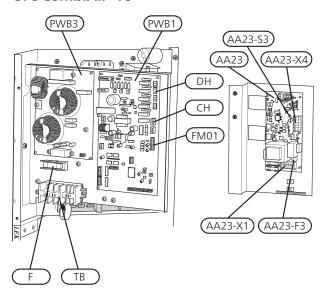


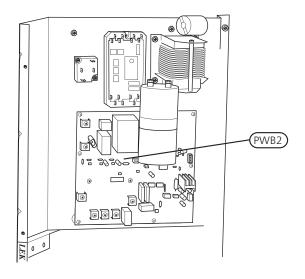
ТВ











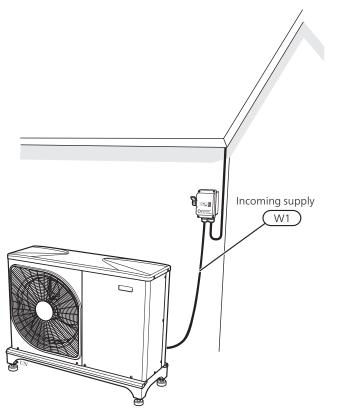
### **Connections**

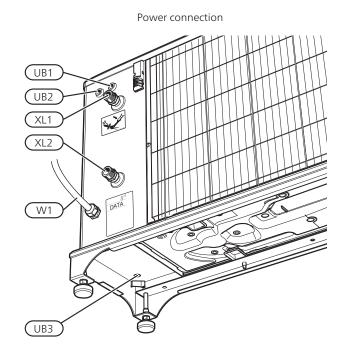


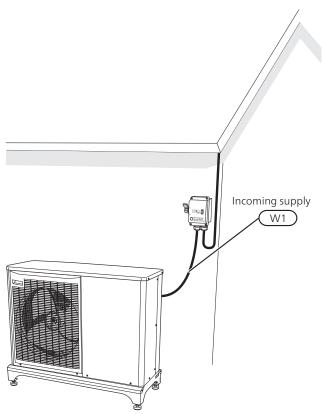
### NOTE

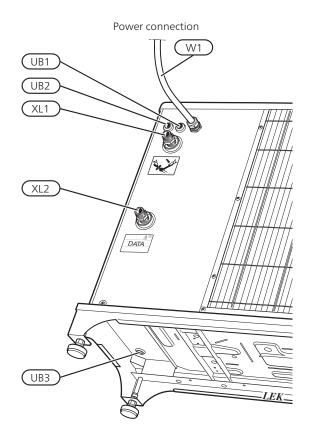
To prevent interference, unscreened communication and/or sensor to external connections cables must not be laid closer than 20 cm to high voltage cables when cable routing.

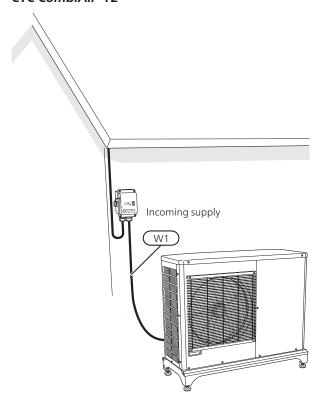
### **Power connection**

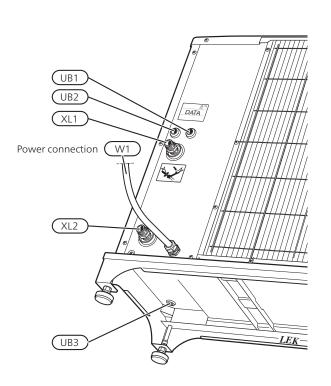


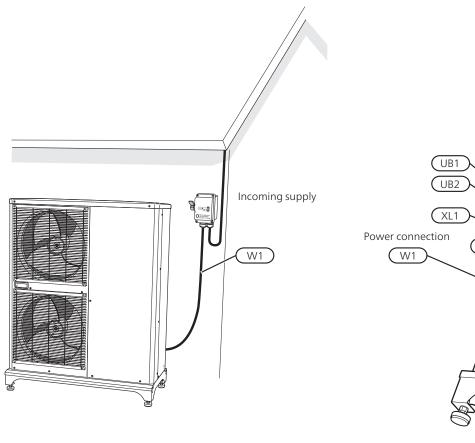


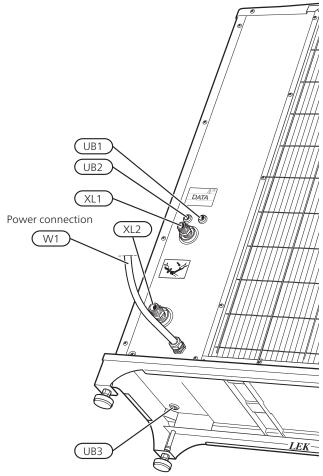












Incoming supply cable (W1) is enclosed and connected to terminal block X1 at the factory. Outside the heat pump there is approx. 1.8 m of cable available.

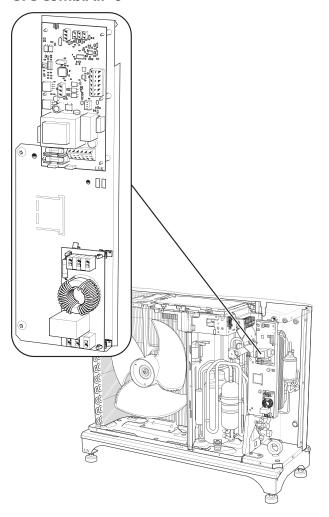
Connect communication cable (W2) (provided by installer) to terminal block AA23-X4 and secure with two cable ties, see image.

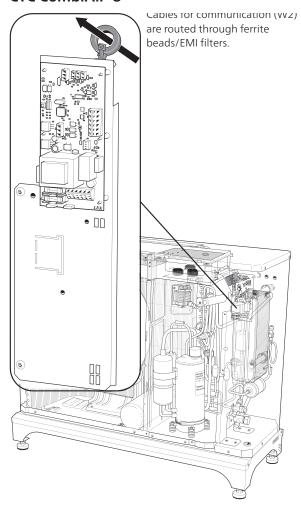
For connection of accessory KVR, heating cable (EB14) is connected via cable grommet UB3, see External heating cable KVR (Accessory) on page 38.

### **List of components**

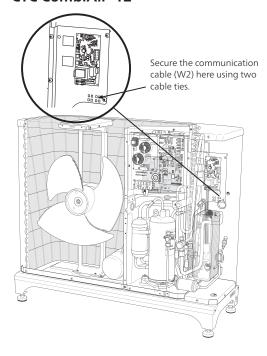
UB1 Cable grommet, cascade connection
UB2 Cable grommet, communication
UB3 Cable grommet, heating cable (EB14)

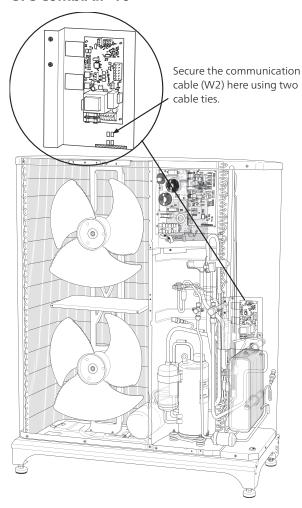
W1 Cable, incoming supply





CTC CombiAir 12





#### **External heating cable KVR (Accessory)**

CTC CombiAir is equipped with a plinth for external heating cable EB14 not supplied). The connection is fused with 250 mA (F3 on the communication board AA23). If another cable is to be used, the fuse must be replaced with a suitable one (see table).



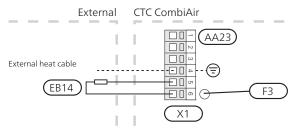
#### NOTE

Self regulating heating cables must not be connected.

Length, heating cable (m)	P <sub>tot</sub> (W)	Fuse (F3)	Part No.
1	15	T100mA/250V	718 085
3	45	T250mA/250V	518 900*
6	90	T500mA/250V	718 086

<sup>\*</sup>Fitted at the factory.

Connect external heating cable (EB14) to terminal block X1:4–6 according to following image:





#### NOTE

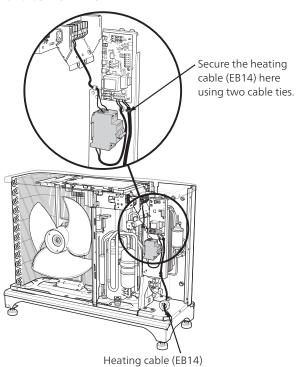
The pipe must be able to withstand the heat from the heating cable.

To ensure this function, the accessory KVR should be used.

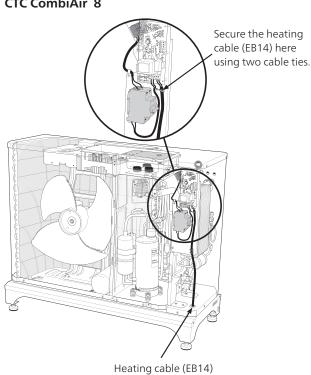
#### Cable routing

The following images show recommended cable routing from the electrical connection to the condensation pipe. Route the heating cable (EB14) through the gland on the underside and secure with two cable ties at the electrical connection. The transition between the electrical cable and the heating cable must occur after the gland to the condensation pipe.

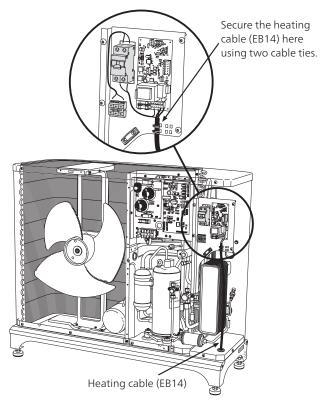
#### CTC CombiAir 6

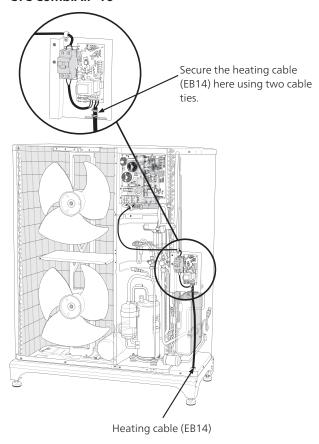


#### CTC CombiAir 8



#### CTC CombiAir 12



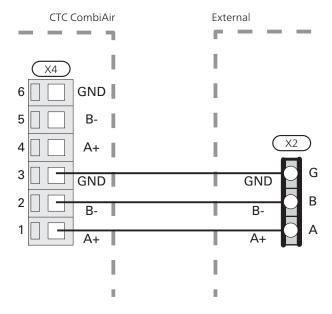


#### Ambient temperature sensor

An ambient temperature sensor BT28 (Tho-A) is located on the rear of CTC CombiAir .

#### **Communication indoor module**

CTC CombiAir can communicate with CTC indoor modules, by connecting the indoor module to the terminal block X4:1–3 according to the following image:



For more information, see the manual for the controlling product.  $\label{eq:controlling}$ 

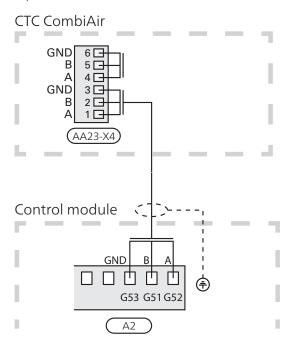
# Connection between CTC CombiAir and control module



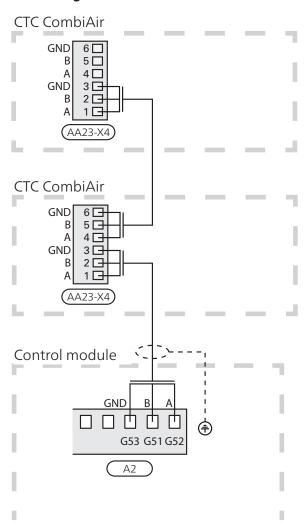
#### NOTE

When installing CTC CombiAir, the CTC control module must have the correct software version. Please ensure that the control module, in this case, has at least software version 2020-06-01.

The cable between the units must be connected between the terminal block for communication (AA23-X4:1, 2, 3) in CTC CombiAir and the terminal block for communication (A2-G52(A), -G51 (B), -G53 (GND)) in CTC EcoLogic M, L.



#### CTC EcoLogic M, L and several CTC CombiAir



#### Addressing via cascade connection

On the communication board (AA23-S3), the communication address is selected for CTC CombiAir to the control module. The default address for CTC CombiAir is 1. In a cascade connection, all CTC CombiAir must have a unique address. The address is coded in binary. Heat pumps can also be named via the software from the control module. This assumes that heat pump 1 (Address 1) is set by default (Off/Off).

For more information, see the Installation and Maintenance Instructions for the control module.

Address	S3:1	S3:2	S3:3
1	OFF	OFF	OFF
2	On	OFF	OFF
3	OFF	On	OFF
4	On	On	OFF
5	OFF	OFF	On
6	On	OFF	On
7	OFF	On	On
8	On	On	On

# 6 Commissioning and adjusting

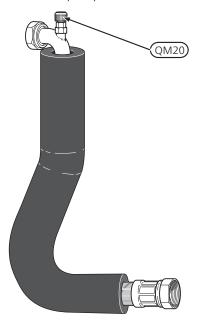
## **Preparations**

- Before commissioning, check that the charge circuit and climate system are filled and well vented.
- Check the pipe system for leaks.

## Filling and venting

Filling and venting the heating medium system.

- 1. The heating medium system is filled with water to the required pressure.
- 2. Vent the system using the venting nipple (QM20) on the enclosed flexible hose and possibly the circulation pump.



## **Compressor heater**

CTC CombiAir (does not apply to CTC CombiAir 6) is equipped with a compressor heater that heats the compressor before start-up and when the compressor is cold.



#### NOTE

The compressor heater must have been connected for 6 – 8 hours before the first start, see the section "Start-up and inspection" in the Installer Manual for the indoor section

### **Start-up and inspection**

- 1. The compressor heater (CH) must have been operational for at least 6 8 hours before the compressor start can be initiated. This is done by switching on the control voltage and disconnecting the communication cable.
- 2. The communication cable on the terminal block AA23-X4 must not be connected.
- 3. Turn the isolator switch on.
- 4. Ensure that the CTC CombiAir is connected to the power source.
- 5. After 6 8 hours, connect the communication cable (W2) to the terminal block AA23-X4.
- 6. Restart the indoor module. Follow the instructions for "Start-up and inspection" in the installation manual for the indoor module.

The heat pump starts 30 minutes after the outdoor unit has been powered up and the communication cable (W2) has been connected, if necessary.

If scheduled *silent operation* is required, it must be scheduled in the inner section or control unit.



#### Caution

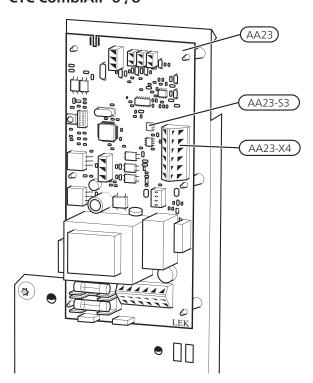
Silent mode should only be scheduled periodically because the maximum output is limited to approx. the nominal values.



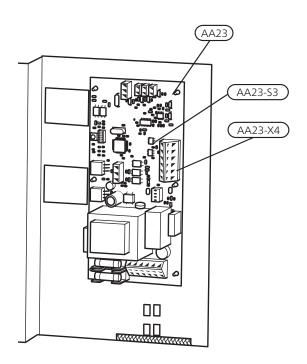
#### Caution

Do not start any electrical work until at least two minutes after cutting the power.

#### CTC CombiAir 6,8



#### CTC CombiAir 12, 16



# Readjusting, heating medium side

Air is initially released from the hot water and venting may be necessary. If bubbling sounds can be heard from the heat pump, the circulation pump and radiators the entire system will require further venting. When the system is stable (correct pressure and all air eliminated) the automatic heating control system can be set as required.

### Adjustment, charge flow

Instructions for adjusting hot water charging are in the Installer Manual for the relevant indoor module. See section Accessories for a list of the indoor units and accessories that can be connected to CTC CombiAir .

# 7 Control

44

For information about display settings, see the manual for the controlling product.

Chapter 7 | Control

# 8 Servicing and maintenance

### **Important**

The CTC heat pump requires minimal maintenance but to ensure the continued efficient running of your heat pump and guarantee in the warranty period it is recommended that it is checked and serviced annually by a qualified engineer.

Any servicing must be carried out by a competent person.

When replacing a part on the appliance, use only spare parts supplied by CTC.

If any electrical connections have been disconnected and re-connected, checks for earth continuity must be tested for with a suitable multimeter.

On completion the Benchmark service record should be completed.

## **General inspection**

Check the following:

- 1. Condition of casing
- 2. Check Inlet grille is not clogged with leaves
- 3. Check fan for any obstructions
- 4. Electrical supply connections
- 5. Water connections
- 6. Heating system pressure
- 7. Alarm log

Correct any fault before continuing.



#### NOTE

Before removing any covers or replacing parts the heat pump must be isolated from the mains electrical supply.

## **Heating System**

- 1. Inspect start and stop temperatures. Correct if required.
- 2. Inspect heat curve (CTC EcoLogic M, L & CTC Eco-Zenith i360 H/L only). Correct if required.
- 3. Check the heating system flow temperatures, the difference should be between 5–10°C. Adjust flow if required.
- 4. Inspect the heat pump charge flow temperature difference against charge flow with graphs on page 18. Adjust if required.

## 9 Disturbances in comfort

### **Troubleshooting**



#### **NOTE**

Work behind covers secured by screws may only be carried out by, or under the supervision of, a qualified installation engineer.



#### NOTE

As CTC CombiAir can be connected to a large number of external units, these should also be checked.



#### NOTE

In the event of action to rectify malfunctions that require work within screwed hatches the incoming electricity must isolated at the safety switch.

The following tips can be used to rectify comfort disruption:

#### **Basic actions**

#### CTC CombiAir not in operation

 Ensure that the CTC CombiAir is connected to the power source and that compressor operation is required.

#### CTC CombiAir does not communicate

- Check that the addressing of CTC CombiAir is correct.
- Check that the communication cable is correctly connected and working.

#### Further possible measures

If any components are disconnected from the power.

Start by checking the following items:

 That the heat pump is running or that the supply cable to CTC CombiAir is connected.

That the feed cable is connected to CTC CombiAir.

- Group and main fuses of the accommodation.
- The heat pump's fuse (F).
- The main product's fuses.
- The property's earth circuit breaker.
- The main product's temperature limiter.

# Low hot water temperature or a lack of hot water



#### **Caution**

This part of the fault-tracing chapter only applies if the heat pump is docked to the hot water heater.

- Large hot water consumption.
  - Wait until the hot water has heated up.
- The hot water settings are adjusted on the display on the indoor module / control module.
  - See the manual for the indoor module or control module.

#### Low room temperature

- Closed thermostats in several rooms.
  - Set the thermostats to max in as many rooms as possible.
- Incorrect settings in indoor module or control module.

#### **High room temperature**

- Incorrect settings in indoor module or control module.
  - See the manual for the indoor module or control module.

#### Large amount of water below CTC CombiAir

Check that the water drainage via the condensation pipe (KVR) is working.

#### **Sensor placement**

#### Sensors etc.

BE1 (CT) Current sensor

BP1 (63H1) High pressure pressostat
BP2 (LPT) Low pressure transmitter
BP4 High pressure sensor

BT3 Temperature sensor, heating medium re-

turn line

BT12 Temperature sensor, condenser supply line

BT14 (Tho-D) Temperature sensor, hot gas BT15 Temperature sensor, fluid pipe

BT16 (Tho-R1) Temperature sensor, heat exchanger, 1
BT17 (Tho-S) Temperature sensor, suction gas
BT28 (Tho-A) Temperature sensor, ambient

EB10 (CH) Compressor heater
EB11 (DH) Drip tray heater
EP2 Condenser

GQ1 (FM01) Fan

GQ10 (CM) Compressor HS1 Drying filter QN1 (EEV) Expansion valve

QN1 (SM2) Expansion valve, heating

QN2 (20S) 4-way valve

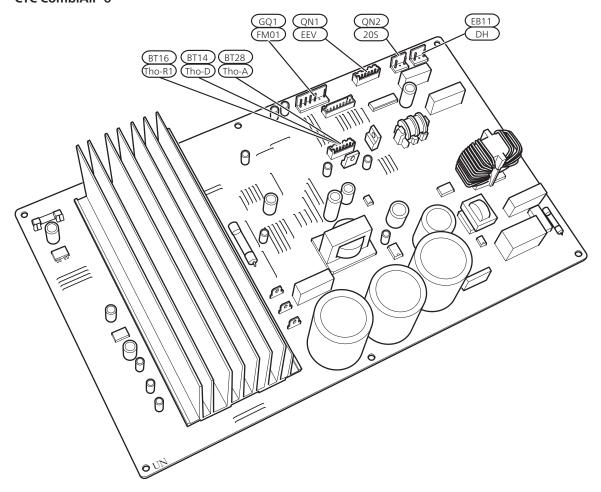
QN3 (SM1) Expansion valve, cooling

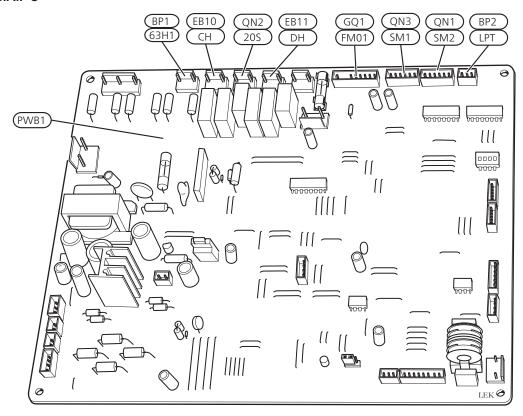
Tho-R2 Temperature sensor, heat exchanger, 2

Designations according to standard EN 81346-2.

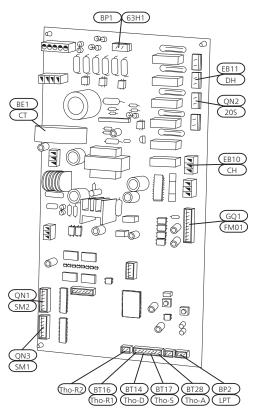
Designations within brackets according to the supplier's standard.

#### Connection to board (PWB1)

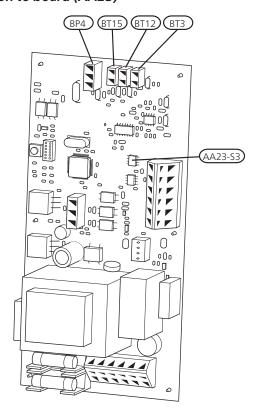




#### CTC CombiAir 12 /CTC CombiAir 16

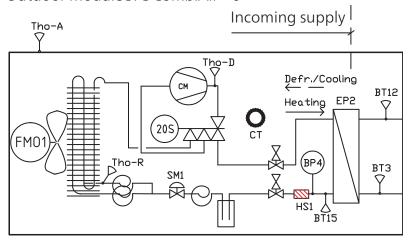


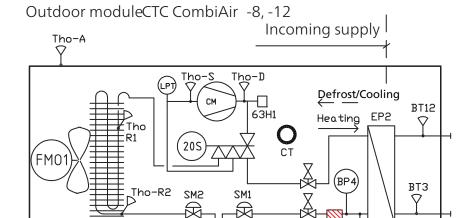
#### Connection to board (AA23)



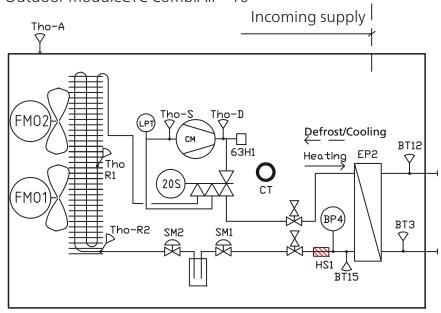
#### Sensor placement in CTC CombiAir

Outdoor moduleCTC CombiAir -6



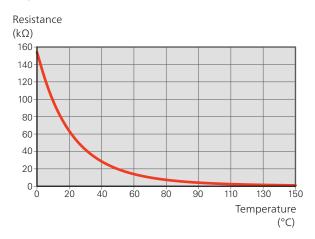


Outdoor moduleCTC CombiAir -16



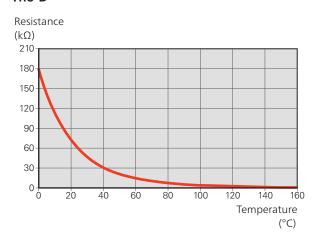
#### Data for temperature sensor in CTC CombiAir 6

#### Tho-D

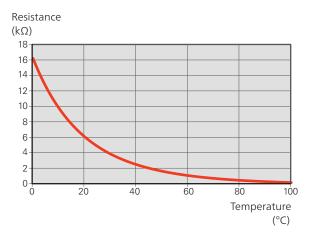


# Data for temperature sensor in CTC CombiAir 8, 12, 16

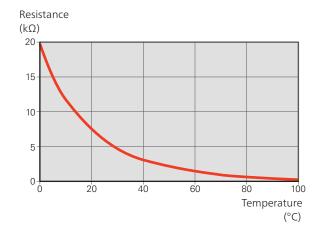
#### Tho-D



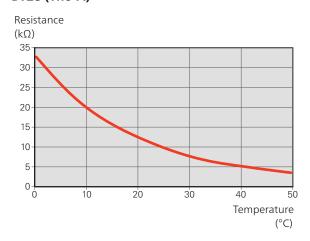
Tho-A, R



Tho-S, Tho-R1, Tho-R2



#### BT28 (Tho-A)



# Data for return line temperature sensor (BT3), condensor supply (BT12) and fluid pipe (BT15)

Townsamotores		Voltage (VDC)
Temperature (°C)	Resistance (kOhm)	Voltage (VDC)
-40	351.0	3.256
-35	251.6	3.240
-30	182.5	3.218
-25	133.8	3.189
-20	99.22	3.150
-15	74.32	3.105
-10	56.20	3.047
-5	42.89	2.976
0	33.02	2.889
5	25.61	2.789
10	20.02	2.673
15	15.77	2.541
20	12.51	2.399
25	10.00	2.245
30	8.045	2.083
35	6.514	1.916
40	5.306	1.752
45	4.348	1.587
50	3.583	1.426
55	2.968	1.278
60	2.467	1.136
65	2.068	1.007
70	1.739	0.891
75	1.469	0.785
80	1.246	0.691
85	1.061	0.607
90	0.908	0.533
95	0.779	0.469
100	0.672	0.414

# 10 Alarm list

See alarm list in the manual for the controlling product.

CTC CombiAir Chapter 10 | Alarm list 53

# 11 Accessories

### **Ground stand**

#### **Ground stand**

CTC CombiAir 6, 8, 12, 16 Part no. 589340301

### Wall bracket

Wall mounting of CTC CombiAir . Part no. 589341301

## Condensation water pipe - KVR

#### 1-phase

Condensation water pipe, different lengths. Earth circuit breaker 1-phase.

#### KVR, 1 metre

Part no. 589342301

#### KVR, 3 metres

Part no. 589342302

#### KVR, 6 metres

Part no. 589342303

#### 2-phase

Condensation water pipe, different lengths. Earth circuit breaker 2-phase.

#### KVR, 1 metre

Part no. 589342304

#### KVR, 3 metres

Part no. 589342305

#### KVR, 6 metres

54

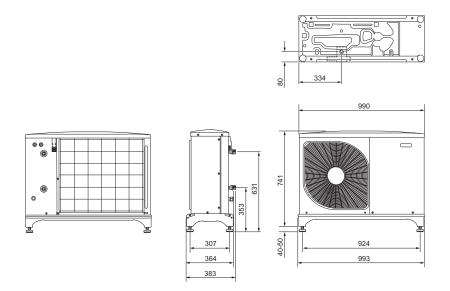
Part no. 589342306

For more information, see ctc-heating.com.

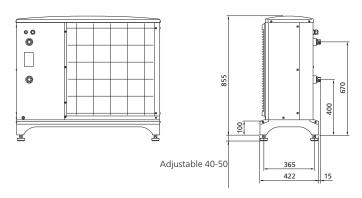
Chapter 11 | Accessories CTC CombiAir

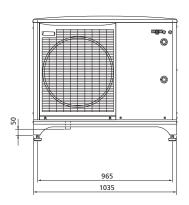
# 12 Technical data

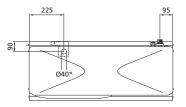
# **Dimensions and setting-out coordinates**



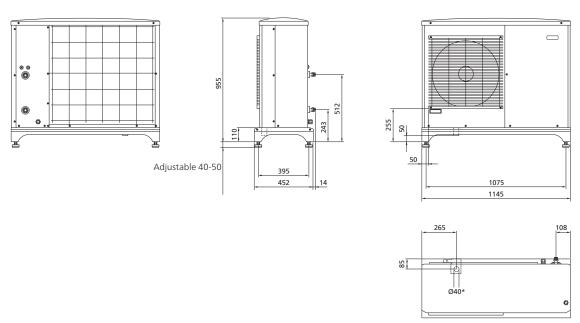
<sup>\*</sup>Requires accessory KVR.



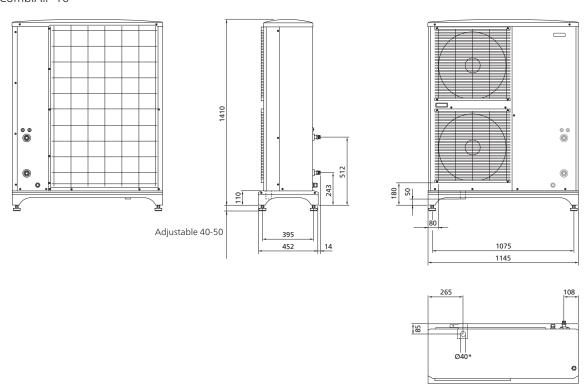




<sup>\*</sup>Requires accessory KVR.



<sup>\*</sup>Requires accessory KVR.



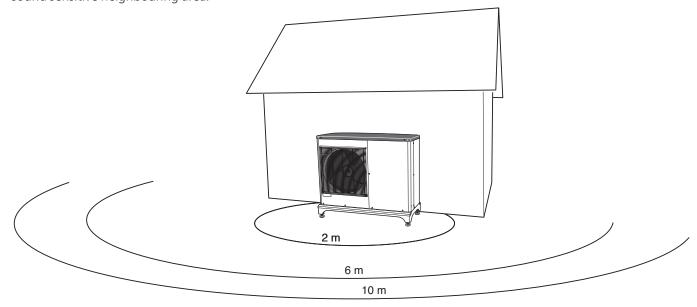
<sup>\*</sup>Requires accessory KVR.

### Sound levels

CTC CombiAir is usually placed next to a house wall, which gives a directed sound distribution that should be considered. Accordingly, you should always attempt when positioning to choose the side that faces the least sound sensitive neighbouring area.

The sound pressure levels are further affected by walls, bricks, differences in ground level, etc and should therefore only be seen as guide values.

CTC CombiAir adjusts the fan speed depending on the ambient temperature and evaporation temperature.



Air/water heat pump		CTC Combi- Air 6	CTC Combi- Air 8	CTC Combi- Air 12	CTC Combi- Air 16
Sound power level* According to EN12102 at 7/45 (nominal)	L <sub>W</sub> (A)	50	54	57	61
Sound pressure level at 2 m free standing.*	dB(A)	36	40	43	47
Sound pressure level at 6 m free standing.*	dB(A)	26.5	30.5	33.5	37.5
Sound pressure level at 10 m free standing.*	dB(A)	22	26	29	33

<sup>\*</sup> Free space.

CTC CombiAir Chapter 12 | Technical data

# **Technical specifications**

Air/water heat pump		CTC Combi- Air 6	CTC Combi- Air 8	CTC Combi- Air 12	CTC Combi- Air 16
Output data according to EN 14511 ∆T5K	Outdoor temp./ Supply temp.				
Heating	7/35 °C (floor)	2.67/0.50/5.32	3.86/0.83/4.65	5.21/1.09/4.78	7.03/1.45/4.85
Capacity / power input / COP (kW/kW/-)	2/35 °C (floor)	2.32/0.55/4.20	5.11/1.36/3.76	6.91/1.79/3.86	9.33/2.38/3.92
at nominal flow	-7/35 °C (floor)	4.60/1.79/2.57	6.60/2.46/2.68	9.00/3.27/2.75	12.1/4.32/2.80
	7/45 °C	2.28/0.63/3.62	3.70/1.00/3.70	5.00/1.31/3.82	6.75/1.74/3.88
	2/45 °C	1.93/0.67/2.88	5.03/1.70/2.96	6.80/2.24/3.04	9.18/2.98/3.08
Cooling	27/7 °C	5.87/1.65/3.56	7.52/2.37/3.17	9.87/3.16/3.13	13.30/3.99/3.33
Capacity / Power input / EER (kW/kW/-)	27/18 °C	7.98/1.77/4.52	11.20/3.20/3.50	11.70/3.32/3.52	17.70/4.52/3.91
at maximum flow	35/7 °C	4.86/1.86/2.61	7.10/2.65/2.68	9.45/3.41/2.77	13.04/4.53/2.88
	35/18 °C	7.03/2.03/3.45	9.19/2.98/3.08	11.20/3.58/3.12	15.70/5.04/3.12
Electrical data					
Rated voltage			230V ~ 50Hz,	230V 2 ~ 50Hz	
Max operating current, heat pump	A <sub>rms</sub>	15	16	23	25
Max operating current, compressor	A <sub>rms</sub>	14	15	22	24
Starting current	A <sub>rms</sub>			<u> </u>	
Nominal output, fan	W	50	86	86	2 x 86
Fuse <sup>1)</sup>	A <sub>rms</sub>	16	16	25	25
Enclosure class	~rms	10	IP.		23
Refrigerant circuit				24	
Type of refrigerant			D/I	10A	
GWP refrigerant				)88	
Type of compressor			,	Rotary	
Compressor oil			M-N		
Volume	ka	1.5	2.55	2.9	4.0
	kg t	3.13	5.32	6.06	8.35
CO <sub>2</sub> equivalent		3.13	5.52		0.33
Cut-out value pressostat HP	MPa	-		4.15 (41.5 bar)	
Cut-out value HP	145	4.15 (41.5 bar)			
Cut-out value pressostat LP	MPa	-		0.079 (0.79 bar)	
Brine	2.4	2.520	2.000	4.200	6.000
Airflow	m³/h	2,530	3,000	4,380	6,000
Min. / Max. air temp.	°C		-20		
Defrosting system			Revers	e cycle	
Heating medium circuit		T			
Min/Max system pressure heating medium	MPa		0.05/0.25 (		1
Min volume, climate system, heating/cooling	l l	20	50	80	150
Min volume, climate system, under floor cooling	ı	50	80	100	150
Max flow, climate system	l/s	0.29	0.38	0.57	0.79
Min flow, climate system, at 100% circulation pump	l/s	0.19	0.19	0.29	0.39
speed (defrosting flow)					
Min flow, heating	l/s	0.09	0.12	0.15	0.25
Min flow, cooling	l/s	0.11	0.15	0.20	0.32
Min. / Max. HM temp continuous operation	°C			/ 58	
Connection heating medium ext thread			G	1"	
Dimensions and weight	1			I	T
Width	mm	993	1035	1145	1145
Depth	mm	364	422	452	452
Height with stand	mm	791 (+50/-0)	895 (+50/-0)	995 (+50/-0)	1450 (+50/-0)
Weight (excl. packaging)	kg	66	90	105	135
Miscellaneous					
Substances according to Directive (EG) no. 1907/2006	, article 33 (Reach)		Lead in brass	components	
Part No.		589350001	589351001	589352001	589353001

<sup>1)</sup>Specified output is limited with lower fusing.

60

Chapter 12 | Technical data CTC CombiAir

## SCOP & P<sub>designh</sub>

SCOP & P <sub>designh</sub> CTC CombiAir according to EN 14825												
CTC CombiAir	6			8	1	2	1	6				
	P <sub>designh</sub>	SCOP										
SCOP 35 Average climate	4.8	4.79	8.2	4.37	11.5	4.43	14.5	4.48				
SCOP 55 Average climate	5.3	3.36	7.0	3.26	10	3.37	14	3.43				
SCOP 35 Cold climate	4.0	3.68	9	3.39	11.5	3.41	15	3.48				
SCOP 55 Cold climate	5.6	2.98	10	2.72	13	2.75	16	2.77				
SCOP 35 Warm climate	4.2	6.39	8	5.75	12	5.80	15	5.99				
SCOP 55 Warm climate	4.8	4.55	8	4.55	12	4.65	15	4.79				

#### **Energy rating, average climate**

Model		CTC CombiAir 6	CTC CombiAir 8	CTC CombiAir 12	CTC CombiAir 16
Temperature application	°C	35 / 55	35 / 55	35 / 55	35 / 55
The product's room heating efficiency class <sup>1)</sup>		A+++ / A++	A++ / A++	A++ / A++	A+++ / A++
Space heating efficiency class of the system <sup>2)</sup>		A+++ / A++	A+++ / A++	A+++ / A++	A+++ / A++

 $<sup>^1\</sup>mbox{Scale}$  for the product's room heating efficiency class A++ to G.

The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.

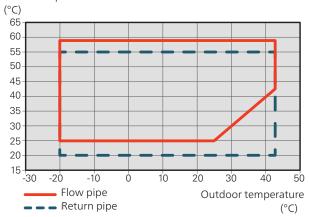
CTC CombiAir Chapter 12 | Technical data

<sup>&</sup>lt;sup>2</sup>Scale for the system's room heating efficiency class A+++ to G.

# Working area

#### Compressor operation – heating

Water temperature

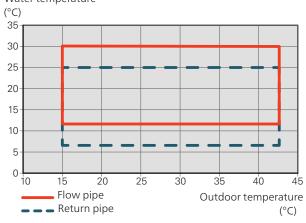


During shorter time it is allowed to have lower working temperatures on the water side, e.g. during start up.

#### Compressor operation – cooling

Water temperature

62

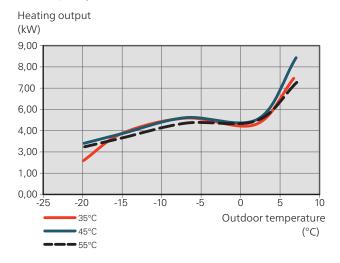


Chapter 12 | Technical data CTC CombiAir

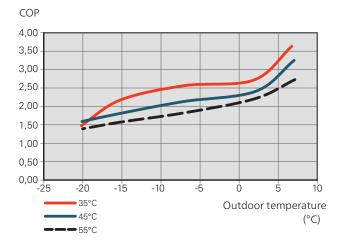
# **Capacity and COP**

Capacity and COP at different supply temperatures. Maximum capacity including defrosting. According to standard EN 14511.

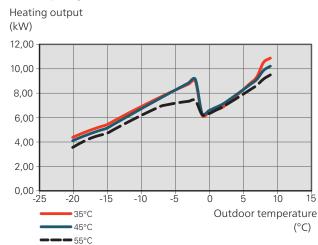
Max. capacity CTC CombiAir 6



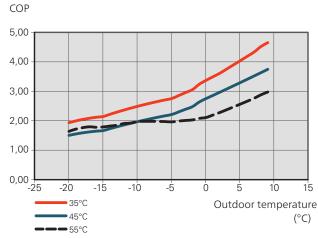
COP CTC CombiAir 6



Max. capacity CTC CombiAir 8

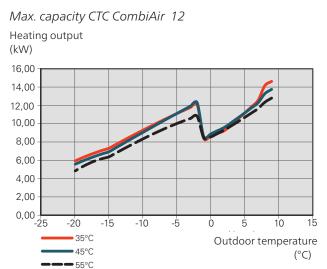


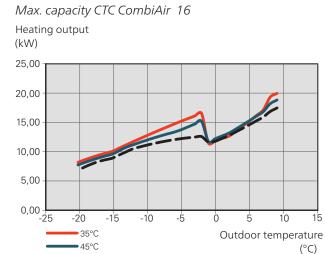
COP CTC CombiAir 8



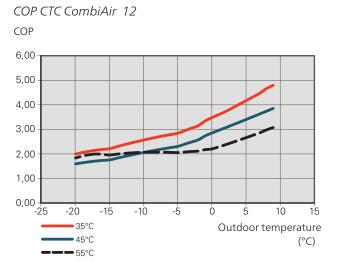
63

CTC CombiAir Chapter 12 | Technical data

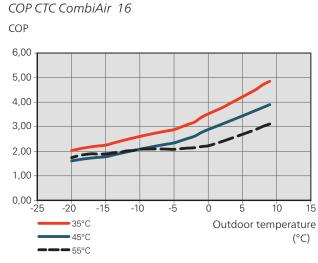




**--** 55°C



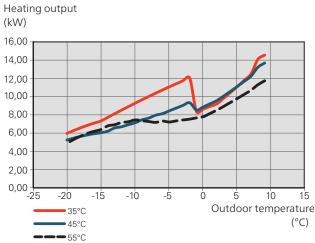
64



Chapter 12 | Technical data CTC CombiAir

## **Output with lower fuse rating** than recommended

Supplied power CTC CombiAir 12, fuse rating 16A



Supplied power CTC CombiAir 12, fuse rating 20A

Heating output

-20

•35°C **■**45°C

**--**55°C

Heating output

-15

(kW) 16,00 14,00 12,00 10,00 8,00 6,00 4,00 2,00 0,00

Outdoor temperature

(°C)

Supplied power CTC CombiAir 16, fuse rating 20A

-10

(kW) 25,00 20,00 15,00 10,00 5,00 0,00 -20 -10 10 5 Outdoor temperature -35°C (°C) **-**45°C **-** 55°C

# **Energy labelling**

### **Information sheet**

66

Supplier			C	тс	
Model		CTC CombiAir 6	CTC CombiAir 8	CTC CombiAir 12	CTC CombiAir 16
Temperature application	°C	35 / 55	35 / 55	35 / 55	35 / 55
Seasonal space heating energy efficiency class, average climate		A++ / A++	A++ / A++	A++ / A++	A++ / A++
Rated heat output (P <sub>designh</sub> ), average climate	kW	5 / 5	8 / 7	12 / 10	15 / 14
Annual energy consumption space heating, average climate	kWh	2,072 / 3,245	3,874 / 4,435	5,361 / 6,137	6,691 / 8,428
Seasonal space heating energy efficiency, average climate	%	188 / 131	172 / 127	174 / 132	176 / 134
Sound power level L <sub>WA</sub> indoors	dB	35	35	35	35
Rated heat output (P <sub>designh</sub> ), cold climate	kW	4 / 6	9 / 10	12 / 13	15 / 16
Rated heat output (P <sub>designh</sub> ), warm climate	kW	4 / 5	8/8	12 / 12	15 / 15
Annual energy consumption space heating, cold climate	kWh	2,694 / 4,555	6,552 / 9,064	8,302 / 11,639	10,628 / 14,220
Annual energy consumption space heating, warm climate	kWh	870 / 1,398	1,860 / 2,350	2,765 / 3,445	3,344 / 4,186
Seasonal space heating energy efficiency, cold climate	%	143 / 117	132 / 106	134 / 107	136 / 108
Seasonal space heating energy efficiency, warm cli- mate	%	252 / 179	227 / 179	229 / 183	237 / 188
Sound power level L <sub>WA</sub> outdoors	dB	50	54	57	61

### Data for energy efficiency of the package

Model		CTC CombiAir 6	CTC CombiAir 8	CTC CombiAir 12	CTC CombiAir 16
Control module model		CTC EcoLogic M, L			
Temperature application	°C	35 / 55	35 / 55	35 / 55	35 / 55
Controller, class			\	/I	
Controller, contribution to efficiency	%		4	.0	
Seasonal space heating energy efficiency of the package, average climate	%	192 / 135	176 / 131	178 / 136	180 / 138
Seasonal space heating energy efficiency class of the package, average climate		A+++ / A++	A+++ / A++	A+++ / A++	A+++ / A++
Seasonal space heating energy efficiency of the package, cold climate	%	147 / 121	136 / 110	138 / 111	140 / 112
Seasonal space heating energy efficiency of the package, warm climate	%	256 / 183	231 / 183	233 / 187	241 / 192

The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.

Chapter 12 | Technical data CTC CombiAir

### **Technical documentation**

Model				CTC CombiAir 6			
Type of heat pump		Air-v	vater				
			ust-water				
		Brine					
Low-temperature heat pump		☐ Wate					
		Yes	No				
Integrated immersion heater for additional	l heat	☐ Yes	No No				
Heat pump combination heater		Yes	No.				
Climate		X Aver	age $\square$	Cold Warm			
Temperature application			age (55 °C				
Applied standards				11 / EN12102			
Rated heat output	Prated	5.3	kW	Seasonal space heating energy efficiency	ης	131	%
Declared capacity for space heating at part I Tj	load and at ou	tdoor temp	perature	Declared coefficient of performance for space outdoor temperature Tj	heating at p	art load a	and at
Tj = -7 °C	Pdh	4.7	kW	Tj = -7 °C	COPd	1.88	-
Tj = +2 °C	Pdh	2.8	kW	Tj = +2 °C	COPd	3.26	-
Tj = +7 °C	Pdh	1.8	kW	Tj = +7 °C	COPd	4.72	-
Tj = +12 °C	Pdh	2.7	kW	Tj = +12 °C	COPd	6.47	-
Tj = biv	Pdh	4.7	kW	Tj = biv	COPd	1.88	-
Tj = TOL	Pdh	4.1	kW	Tj = TOL	COPd	1.77	-
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	Tj = -15 °C (if TOL < -20 °C)	COPd		-
Division to the control of the contr		7	96	DAI:	TOL	10	0.0
Bivalent temperature	T <sub>biv</sub>	-7	°C	Min. outdoor air temperature	TOL	-10	°C
Cycling interval capacity	Pcych	0.00	kW	Cycling interval efficiency	COPcyc		-
Degradation coefficient	Cdh	0.99	-	Max supply temperature	WTOL	58	°C
Power consumption in modes other than ac	tive mode						
Off mode	P <sub>OFF</sub>	0.007	kW	Rated heat output	Psup	1.1	kW
Thermostat-off mode	P <sub>TO</sub>	0.012	kW				
Standby mode	P <sub>SB</sub>	0.012	kW	Type of energy input		Electric	
Crankcase heater mode	P <sub>CK</sub>	0	kW	- Special and a			
	CK						
Other items							
Capacity control		Variable		Rated airflow (air-water)		2,526	m³/h
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 50	dB	Nominal heating medium flow			m³/h
Annual energy consumption	Q <sub>HE</sub>	3,245	kWh	Brine flow brine-water or water-water heat pumps			m³/h
Contact information	Enertec	h AB, P.O E	lox 309, SI	E-34126 Ljungby, Sweden			1

CTC CombiAir Chapter 12 | Technical data

Model				CTC CombiAir 8								
Type of heat pump		Air-v	vater									
		Exhaust-water										
			e-water									
		☐ Wate	er-water									
Low-temperature heat pump		☐ Yes	No No									
Integrated immersion heater for additional	heat	Yes	No.									
Heat pump combination heater		Yes	X No									
Climate		X Aver	age 🔲	Cold Warm								
Temperature application			age (55 °C									
Applied standards				25 / EN12102								
Rated heat output	Prated	7	kW	Seasonal space heating energy efficiency	ης	127	%					
Declared capacity for space heating at part lo	oad and at ou	tdoor tem	perature	Declared coefficient of performance for space outdoor temperature Tj	-5	oart load a	and at					
Tj = -7 °C	Pdh	6.3	kW	Tj = -7 °C	COPd	1.94	-					
Tj = +2 °C	Pdh	3.9	kW	Tj = +2 °C	COPd	3.11	-					
Tj = +7 °C	Pdh	2.6	kW	Tj = +7 °C	COPd	4.44	-					
Tj = +12 °C	Pdh	3.7	kW	Tj = +12 °C	COPd	6.72	-					
Tj = biv	Pdh	6.6	kW	Tj = biv	COPd	1.83	-					
Tj = TOL	Pdh	5.9	kW	Tj = TOL	COPd	1.86	-					
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	Tj = -15 °C (if TOL < -20 °C)	COPd		-					
Bivalent temperature	T <sub>biv</sub>	-9	°C	Min. outdoor air temperature	TOL	-10	°C					
Cycling interval capacity	Pcych		kW	Cycling interval efficiency	COPcyc		-					
Degradation coefficient	Cdh	0.97	-	Max supply temperature	WTOL	58	°C					
Power consumption in modes other than act	tive mode			Additional heat								
Off mode	P <sub>OFF</sub>	0.002	kW	Rated heat output	Psup	1.1	kW					
Thermostat-off mode	P <sub>TO</sub>	0.01	kW				1					
Standby mode	P <sub>SB</sub>	0.015	kW	Type of energy input		Electric						
Crankcase heater mode	P <sub>CK</sub>	0.03	kW									
Other items												
Capacity control		Variable		Rated airflow (air-water)		3,000	m³/h					
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 54	dB	Nominal heating medium flow		0.6	m³/h					
Annual energy consumption	Q <sub>HE</sub>	4,435	kWh	Brine flow brine-water or water-water heat pumps			m³/h					
Contact information	Enertech	n AB, P.O B	lox 309. SF	E-34126 Ljungby, Sweden		1	l.					

Chapter 12 | Technical data CTC CombiAir

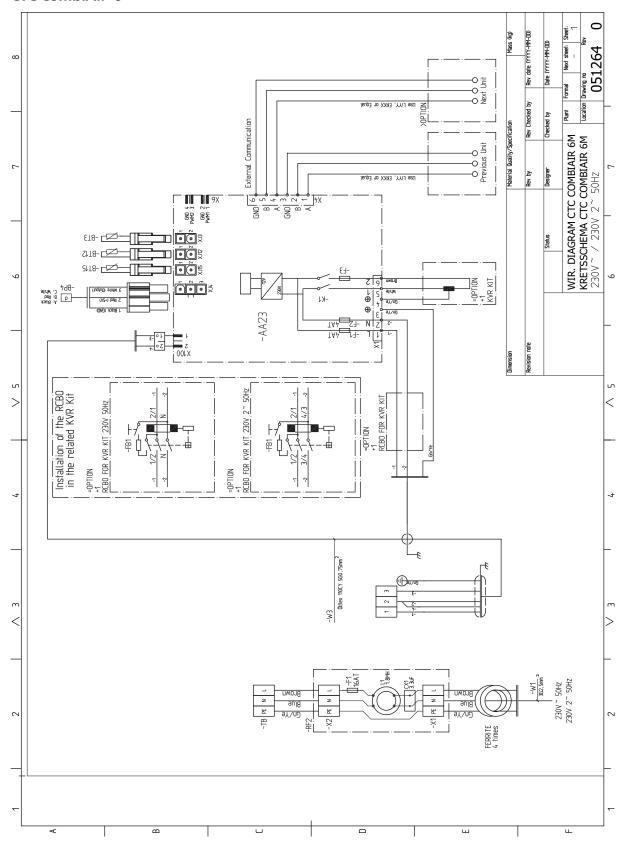
Model		CTC CombiAir 12										
Type of heat pump		Air-v	vater									
			ust-water									
		Brine-water										
			er-water									
Low-temperature heat pump		☐ Yes	No No									
Integrated immersion heater for additional heat		☐ Yes	No No									
Heat pump combination heater		Yes	No No									
Climate		X Aver	age $\square$	Cold Warm								
Temperature application			age (55 °C									
Applied standards				11 / EN12102								
Rated heat output	Prated	10	kW	Seasonal space heating energy efficiency	ης	132	%					
Declared capacity for space heating at part load of Tj	and at ou	tdoor tem	perature	Declared coefficient of performance for space outdoor temperature Tj	heating at p	part load a	and at					
Tj = -7 °C	Pdh	8.9	kW	Tj = -7 °C	COPd	1.99	-					
Tj = +2 °C	Pdh	5.5	kW	Tj = +2 °C	COPd	3.22	-					
Tj = +7 °C	Pdh	3.5	kW	Tj = +7 °C	COPd	4.61	-					
Tj = +12 °C	Pdh	5.0	kW	Tj = +12 °C	COPd	6.91	-					
Tj = biv	Pdh	9.2	kW	Tj = biv	COPd	1.90	-					
Tj = TOL	Pdh	8.1	kW	Tj = TOL	COPd	1.92	-					
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	Tj = -15 °C (if TOL < -20 °C)	COPd		-					
Bivalent temperature	T <sub>biv</sub>	-8	°C	Min. outdoor air temperature	TOL	-10	°C					
Cycling interval capacity	Pcych		kW	Cycling interval efficiency	COPcyc	10	_					
Degradation coefficient	Cdh	0.98	-	Max supply temperature	WTOL	58	°C					
Power consumption in modes other than active r		0.50		Additional heat	11102							
Off mode	P <sub>OFF</sub>	0.002	kW	Rated heat output	Psup	1.9	kW					
Thermostat-off mode	P <sub>TO</sub>	0.002	kW	Tates Test output	1 344	1.5	1000					
Standby mode	P <sub>SB</sub>	0.014	kW	Type of energy input		Electric						
Crankcase heater mode	P <sub>CK</sub>	0.015	kW	.,pc o. c.icigy input		Licetife						
Other items	CK	0.033	KVV									
Capacity control		Variable		Rated airflow (air-water)		4,380	m³/h					
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 57	dB	Nominal heating medium flow		0.86	m³/h					
Annual energy consumption	Q <sub>HE</sub>	6,137	kWh	Brine flow brine-water or water-water heat pumps			m <sup>3</sup> /h					
Contact information	Enertech	n AB, P.O B	Box 309, SE	-34126 Ljungby, Sweden		1	1					

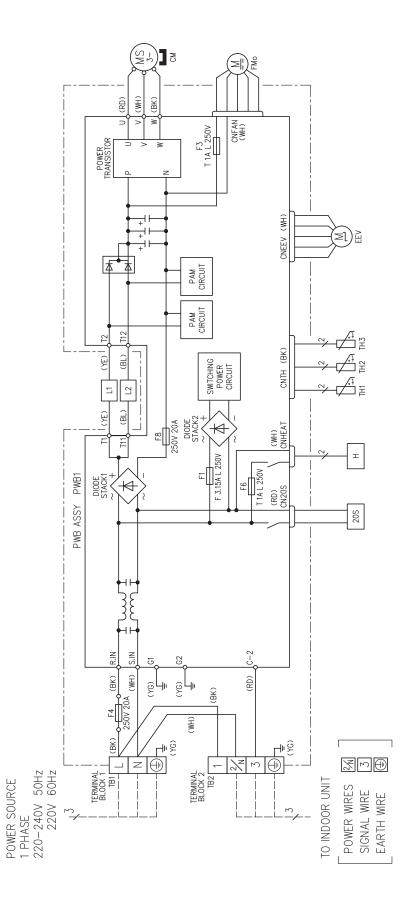
CTC CombiAir Chapter 12 | Technical data

Model			CTC CombiAir 16					
Type of heat pump		Air-v	vater					
			ust-water					
		Brine-water						
			☐ Water-water					
Low-temperature heat pump		Yes	No No					
Integrated immersion heater for additional heat			Yes No					
Heat pump combination heater			No No					
Climate			Average Cold Warm					
Temperature application			Average (55 °C) Low (35 °C)					
Applied standards		EN14825 / EN14511 / EN12102						
Rated heat output	Prated	14	kW	Seasonal space heating energy efficiency	ης	134	%	
Declared capacity for space heating at part load and at outdoor temperature Tj				Declared coefficient of performance for space heating at part load and at outdoor temperature Tj				
Tj = -7 °C	Pdh	12.5	kW	Tj = -7 °C	COPd	2.01	-	
Ti = +2 °C	Pdh	7.6	kW	Tj = +2 °C	COPd	3.29	-	
Ti = +7 °C	Pdh	4.9	kW	Tj = +7 °C	COPd	4.68	-	
Ti = +12 °C	Pdh	6.8	kW	Tj = +12 °C	COPd	7.03	-	
Tj = biv	Pdh	12.7	kW	Tj = biv	COPd	1.95	-	
Tj = TOL	Pdh	11.0	kW	Tj = TOL	COPd	1.95	-	
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	Tj = -15 °C (if TOL < -20 °C)	COPd		-	
Bivalent temperature	T <sub>biv</sub>	-8	°C	Min. outdoor air temperature	TOL	-10	°C	
Cycling interval capacity	Pcych		kW	Cycling interval efficiency	COPcyc		-	
Degradation coefficient	Cdh	0.98	-	Max supply temperature	WTOL	58	°C	
Power consumption in modes other than act	ive mode			Additional heat				
Off mode	P <sub>OFF</sub>	0.002	kW	Rated heat output	Psup	3.0	kW	
Thermostat-off mode	P <sub>TO</sub>	0.016	kW					
Standby mode	P <sub>SB</sub>	0.015	kW	Type of energy input	Electric			
Crankcase heater mode	P <sub>CK</sub>	0.035	kW		1			
Other items								
Capacity control		Variable		Rated airflow (air-water)		6,000	m³/h	
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 61	dB	Nominal heating medium flow		1.21	m³/h	
Annual energy consumption	Q <sub>HE</sub>	8,428	kWh	Brine flow brine-water or water-water heat pumps			m³/h	
Contact information	Enertech	n AB, P.O B	Box 309, SE	E-34126 Ljungby, Sweden		l.	l.	

Chapter 12 | Technical data CTC CombiAir

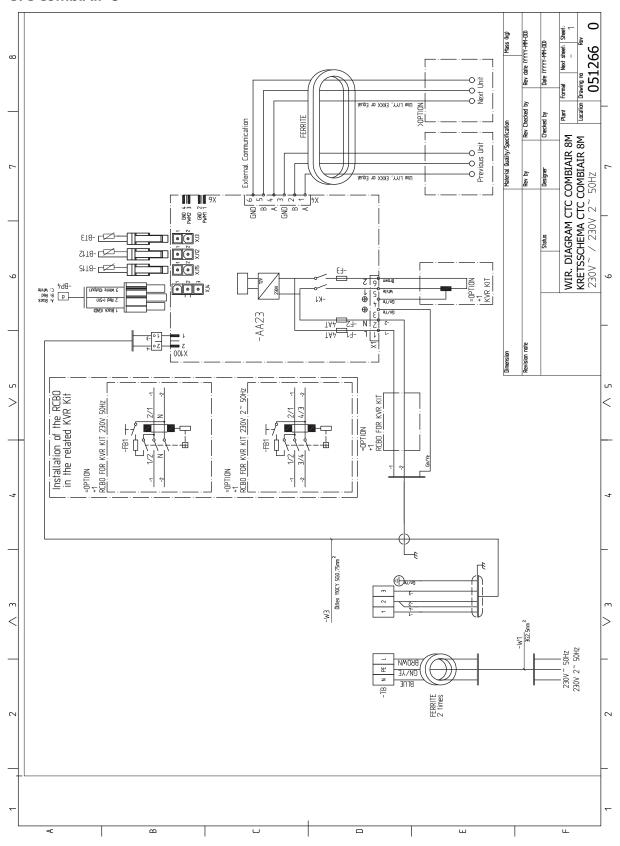
# Electrical circuit diagram

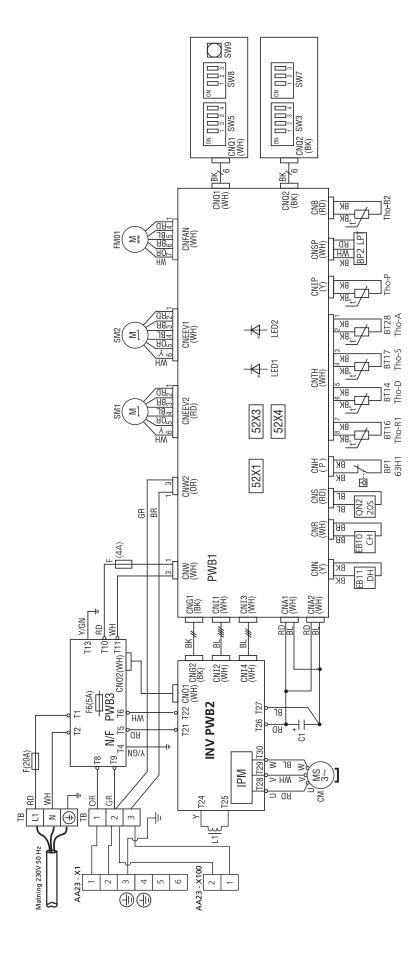




Chapter 12 | Technical data

## CTC CombiAir 8

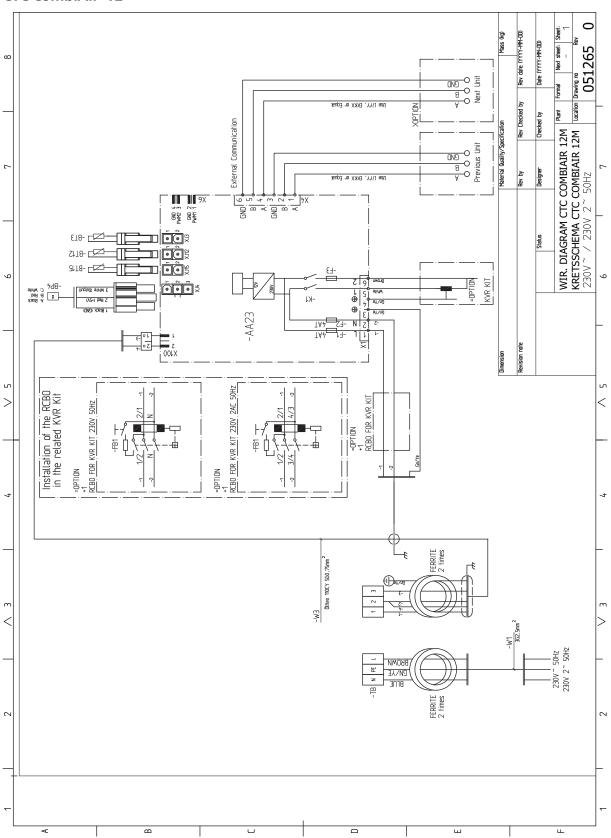




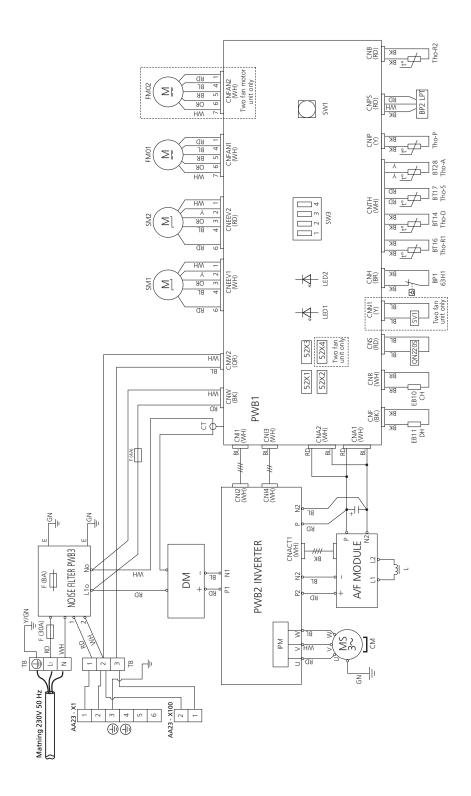
74

Chapter 12 | Technical data CTC CombiAir

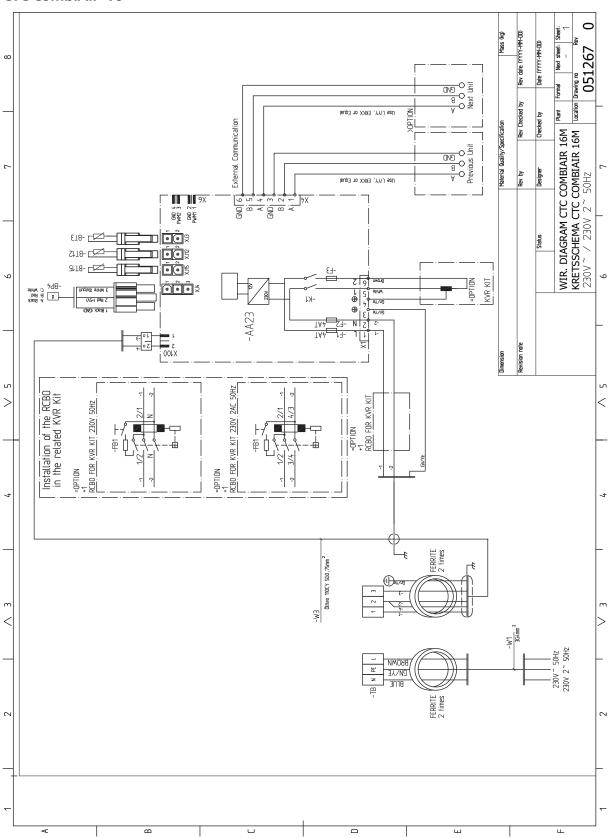
### CTC CombiAir 12



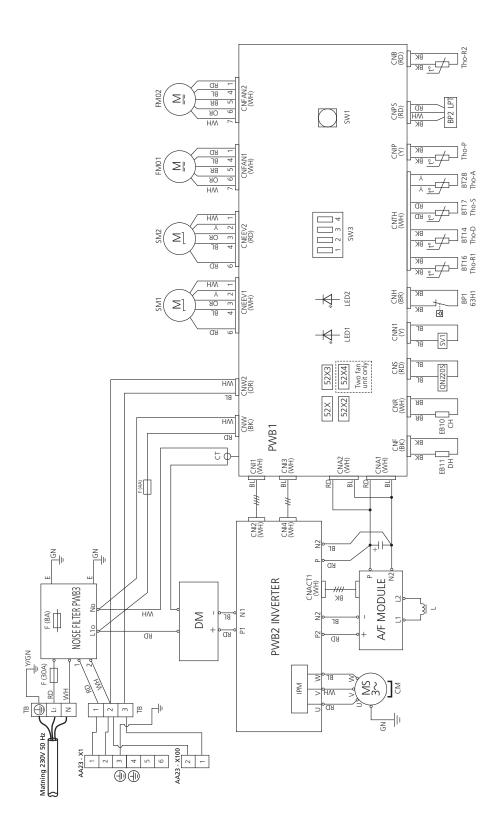
CTC CombiAir Chapter 12 | Technical data



### CTC CombiAir 16



CTC CombiAir Chapter 12 | Technical data



# 13 Item register

# Item register

A	Н
Addressing via cascade connection, 41	High room temperature, 46
Adjustment, charge flow, 43	1
Ambient temperature sensor, 40	Important information, 4
Assembly, 9	Country specific information, 6
В	Environmental information, 5
Basic actions, 46	Inspection of the installation, 7
С	Recovery, 4
Charge pump, 28	Safety information, 4
Commissioning and adjusting, 42	Safety precautions, 4
Adjustment, charge flow, 43	Serial number, 4
Compressor heater, 42	Inspection of the installation, 7
Filling and venting the heating medium system, 42	Installation area, 10
Preparations, 42	L
Readjusting, heating medium side, 43	Large amount of water below CTC CombiAir , 46
Start-up and inspection, 43	List of components, 22
Communication, 40	Low hot water temperature or no hot water, 46
Compressor heater, 42	Low room temperature, 46
Condensate drip tray, 11	Low room temperature, 40
Connecting accessories, 30	M
Connections, 34	Marking, 4
Connection to board (AA23, 49	D.
Connection to board (PWB1), 48	P
Control, 44	Pipe connections, 28
Country specific information, 6	Charge pump, 28
CTC CombiAir does not communicate, 46	Docking alternatives, 30
CTC CombiAir is not operational, 46	General, 28
CTC COMBIANT IS HOT operational, 40	Pipe connections flex hose, 29
D	Pipe coupling heating medium circuit, 28
Delivery and handling, 9	Pressure drop diagram, 29
Assembly, 9	Water volumes, 28
Condensate drip tray, 11	Pipe connections flex hose, 29
Installation area, 10	Pipe coupling heating medium circuit, 28
Removing the covers, 13	Power connection, 34
Removing the front panel, 14	Preparations, 42
Removing the side panel, 15	Pressure drop diagram, 29
Supplied components, 12	R
Transport and storage, 9	Readjusting, heating medium side, 43
Dimensions and setting-out coordinates, 55	Recovery, 4
Disturbances in comfort, 46	Removing the covers, 13
Troubleshooting, 46	Removing the front panel, 14
Docking alternatives, 30	Removing the side panel, 15
_	
E The state of the	S
Electrical circuit diagram, 71	Safety information, 4
Electrical connection, 23	Marking, 4
Electrical connections, 31	Symbols, 4
Addressing via cascade connection, 41	Warranty information, 6
Ambient temperature sensor, 40	Sensor data, 26
Communication, 40	Sensor placement, 47
Connecting accessories, 30	Connection to board (AA23, 49
Connections, 34	Connection to board (PWB1), 48
External heating cable (KVR) (Accessory), 38	Sensor placement in CTC CombiAir, 50
General, 31	Sensors etc., 47
Power connection, 34	Sensor placement in CTC CombiAir , 50
Energy labelling, 66	Sensors etc., 47
Data for energy efficiency of the package, 66	Serial number, 4
Information sheet, 66	Sound levels, 59
Technical documentation, 67	Start-up and inspection, 43
Environmental information, 5	Supplied components, 12
External heating cable (KVR)(Accessory), 38	Symbols, 4
F	т
Filling and venting the heating medium system, 42	Technical data, 55
	Dimensions and setting-out coordinates, 55
G Congral 39 31	Electrical circuit diagram, 71
General, 28, 31	Sound pressure levels, 59

Technical Data, 60

Technical Data, 60

The heat pump design, 16

Component locations, 16

Electrical components, 26

Electrical connection, 23

List of components, 22

Sensor data, 26

Transport and storage, 9

Troubleshooting, 46

Basic actions, 46

CTC CombiAir does not communicate, 46

CTC CombiAir is not operational, 46

High room temperature, 46

Large amount of water below CTC CombiAir , 46

Low hot water temperature or no hot water, 46

Sensor placement, 47

### W

80

Warranty information, 6

Chapter 13 | Item register CTC CombiAir

#### AIR TO WATER HEAT PUMP COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the heat pump and associated equipment as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference. Failure to install and commission this equipment to the manufacturer's instructions may invalidate the warranty but does not affect statutory rights. Address Telephone Number Heat Pump Make and Model Heat Pump Serial Number Commissioned by (print name) Certified Operative Reg. No. Company Name & Address Commissioning Date Telephone No. **Building Regulations Notification Number** (if applicable) [2] **CONTROLS - SYSTEM AND HEAT PUMP** Tick the appropriate boxes if applicable 1. Time & Temperature Room Thermostat & Programmable Load/Weather **Optimum Start** Roomstat Control to Heating Programmer/Timer Compensation Control Cylinder Thermostat & Combined with Heat 2. Time & Temperature Control to Hot Water Programmer/Timer pump main controls Not Required 3. Heating Zone Valves Fitted 4. Hot Water Zone Valves Fitted Not Required 5. Thermostatic Radiator Valves Fitted Not Required 6. Heat Pump Safety Interlock Provided **Outdoor Sensor** Fitted Not Required 8. **Automatic Bypass System** Fitted Not Required 9. Buffer Vessel Fitted Yes 🗌 No If YES Volume Litres **ALL SYSTEMS** The heating system has been filled and pressure tested Yes Expansion vessel for heating is sized, fitted & charged in accordance with manufacturer's instructions Yes The heat pump is fitted on a solid/stable surface capable of taking its weight Yes The system has been flushed and cleaned in accordance with BS7593 and heat pump manufacturer's instructions Yes What system cleaner was used? What inhibitor was used? Qty litres Is the system adequately frost protected? **OUTDOOR COLLECTOR** Are all external pipeworks insulated? Yes Is the fan free from obstacles and operational? Yes Has suitable consideration been made for waste water discharge? Yes **CENTRAL HEATING MODE Heating Flow Temperature** Heating Return Temperature DOMESTIC HOT WATER MODE Is the heat pump connected to a hot water cylinder? Unvented Vented Thermal Store Not Connected Hot water has been checked at all outlets Yes ADDITIONAL SYSTEM INFORMATON Additional heat sources connected Gas Boiler Oil Boiler Flectric Heater Other **ALL INSTALLATIONS** The heating, hot water and ventilation systems complies with the appropriate Building Regulations Yes 🗌 All electrical work complies with the appropriate Regulations Yes The heat pump and associated products have been installed and commissioned in accordance with the manufacturer's instructions Yes Yes 🗌 The operation of the heat pump and system controls have been demonstrated to the customer The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Commissioning Engineer's Signature Customer's Signature

Notes: [1] Installers should be members of an appropriate Competent Persons Scheme. [2] All installations in England and Wales must be notified to Local Area Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer. [3] May be required for systems covered by G3 Regulations



(To confirm demonstration of equipment and receipt of appliance instructions)

## Service Record

It is recommended that your heating system is serviced regularly and that the appropriate Service Interval Record is completed.

Service Provider

Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

Always use the manufacturer's specified spare part when replacing controls.

Service 1 Date:	Service 2 Date:		
Engineer Name:	Engineer Name:		
Company Name:	Company Name:		
Telephone No.	Telephone No.		
Operative ID No.	Operative ID No.		
Comments:	Comments:		
Signature:	Signature:		
Service 3 Date:	Service 4 Date:		
Engineer Name:	Engineer Name:		
Company Name:	Company Name:		
Telephone No.	Telephone No.		
Operative ID No.	Operative ID No.		
Comments:	Comments:		
Signature:	Signature:		
Service 5 Date:	Service 6 Date:		
Engineer Name:	Engineer Name:		
Company Name:	Company Name:		
Telephone No.	Telephone No.		
Operative ID No.	Operative ID No.		
Comments:	Comments:		
Signature:	Signature:		
Service 7 Date:	Service 8 Date:		
Engineer Name:	Engineer Name:		
Company Name:	Company Name:		
Telephone No.	Telephone No.		
Operative ID No.	Operative ID No.		
Comments:	Comments:		
Signature:	Signature:		
Service 9 Date:	Service 10 Date:		
Engineer Name:	Engineer Name:		
Company Name:	Company Name:		
Telephone No.	Telephone No.		
Operative ID No.	Operative ID No.		
Comments:	Comments:		
Comments.	Comments.		
Signature:	Signature:		

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